

# Digital Twins Issues and challenges



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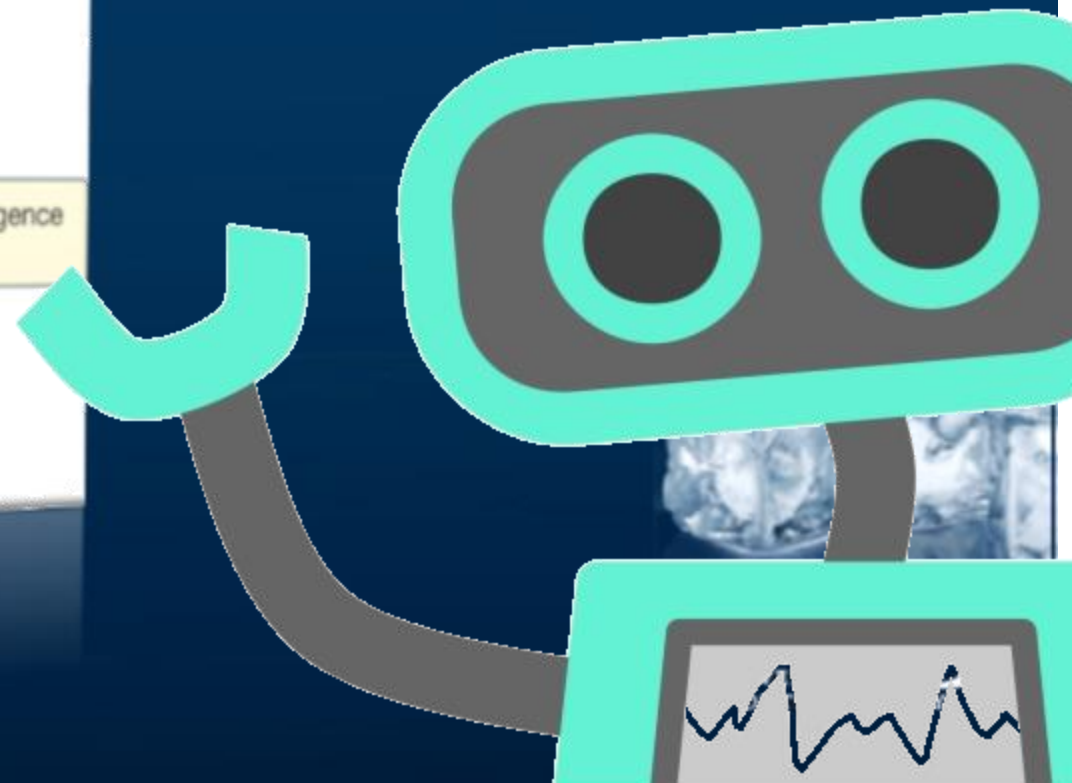
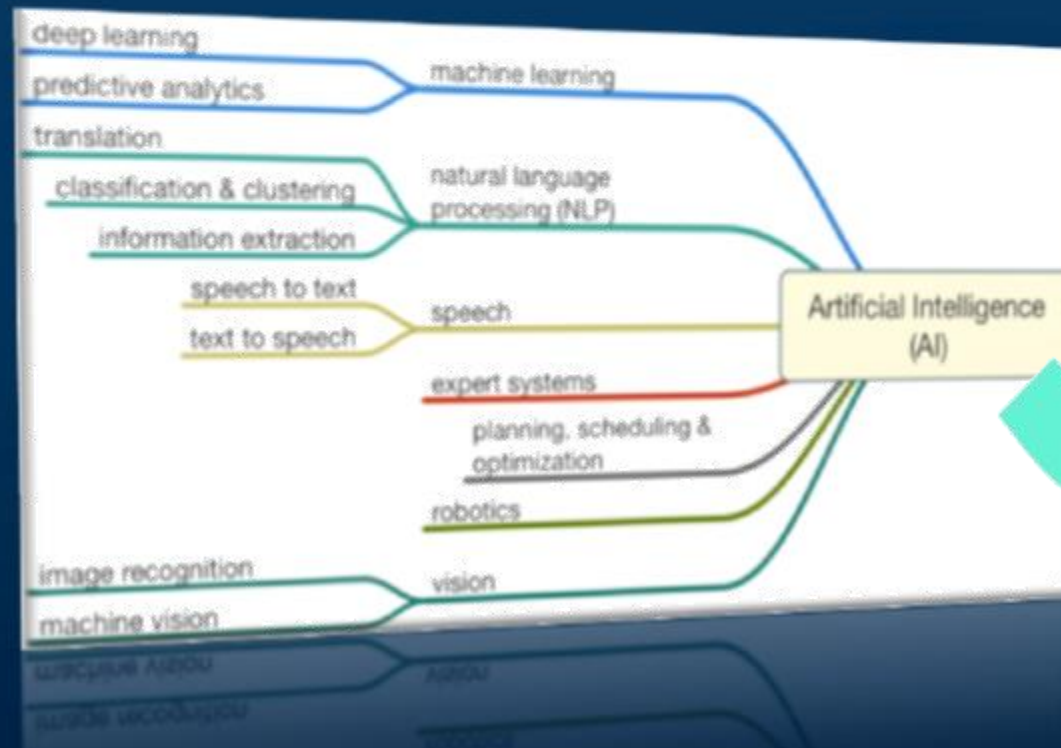
**Division of Operation and Maintenance Engineering**

**Lulea University of Technology**



# AI DEFINITION

Artificial intelligence (AI) is the ability of a computer or computer-controlled system to perform tasks commonly associated with intelligent beings.



## INDUSTRIAL AI

Industrial AI is the application of technologies to address industrial pain-points for customer value creation, productivity improvement, and insight discovery

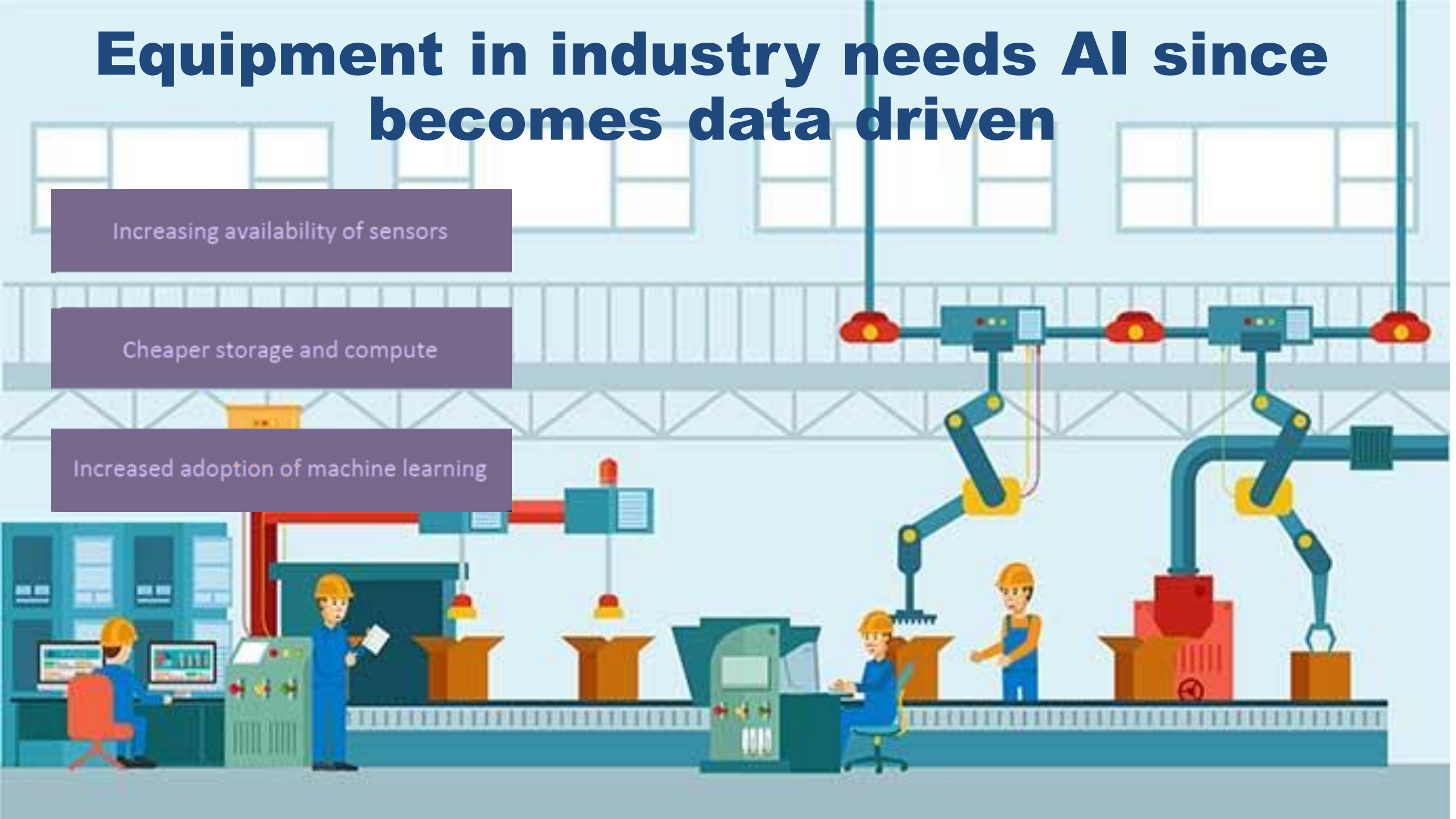


# Equipment in industry needs AI since becomes data driven

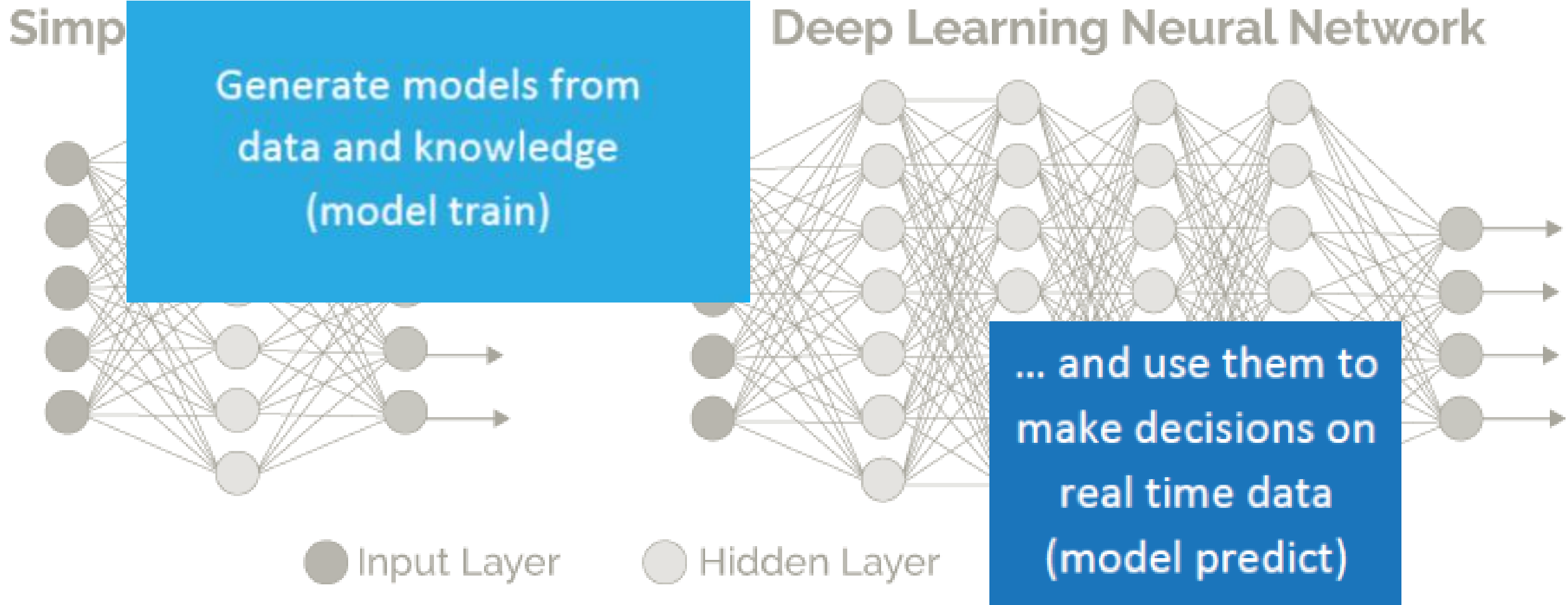
Increasing availability of sensors

Cheaper storage and compute

Increased adoption of machine learning



# Data driven methods are well known for long



# Scale up and populate.. The Achilles heel

“Through 2020, 80% of AI projects will remain alchemy, run by wizards whose talents will not scale in the organization.”

– GARTNER

# Why scaling is difficult?



# The infrastructure





# CLOUD

Data Centers

Thousands

# Where?

# FOG

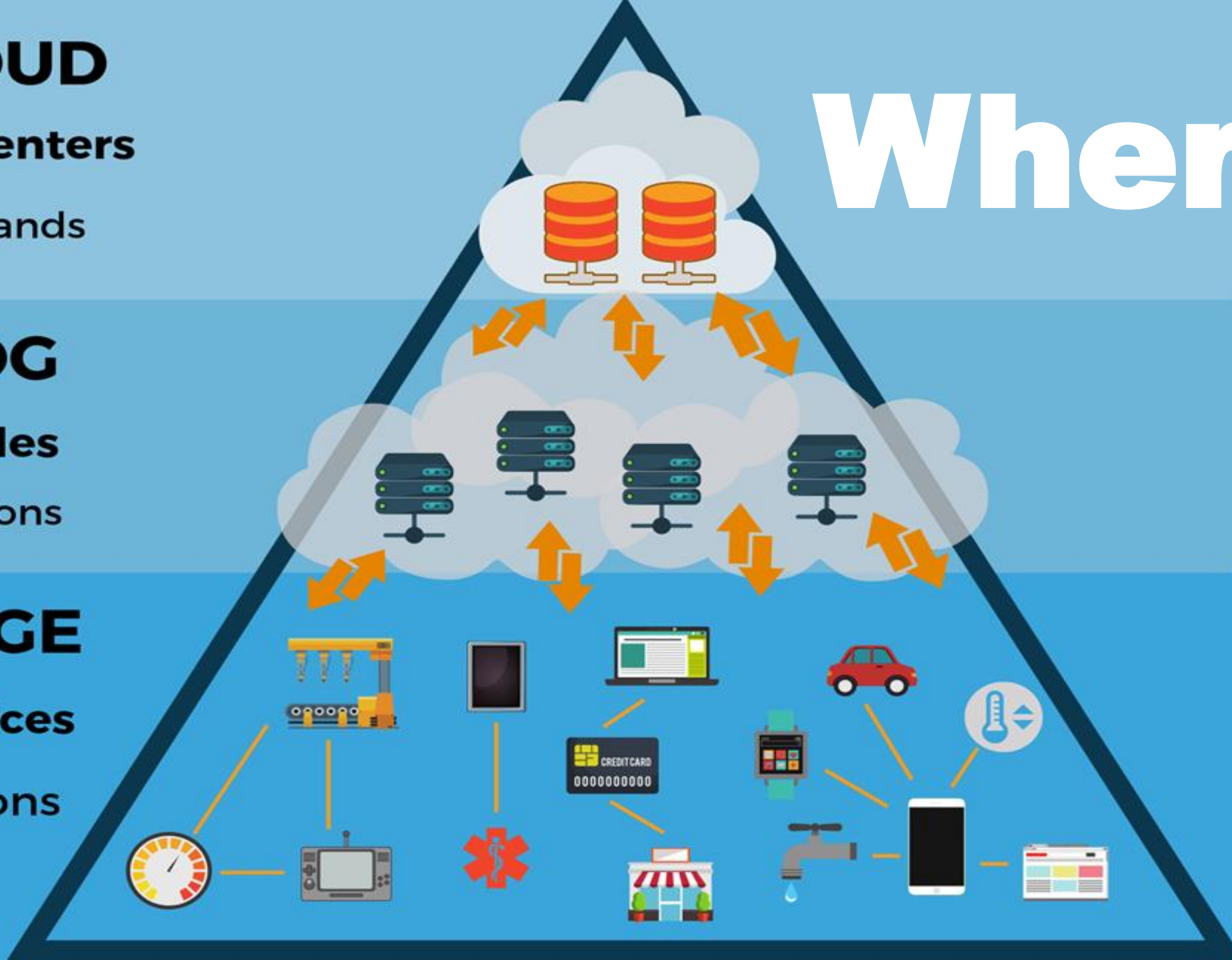
Nodes

Millions

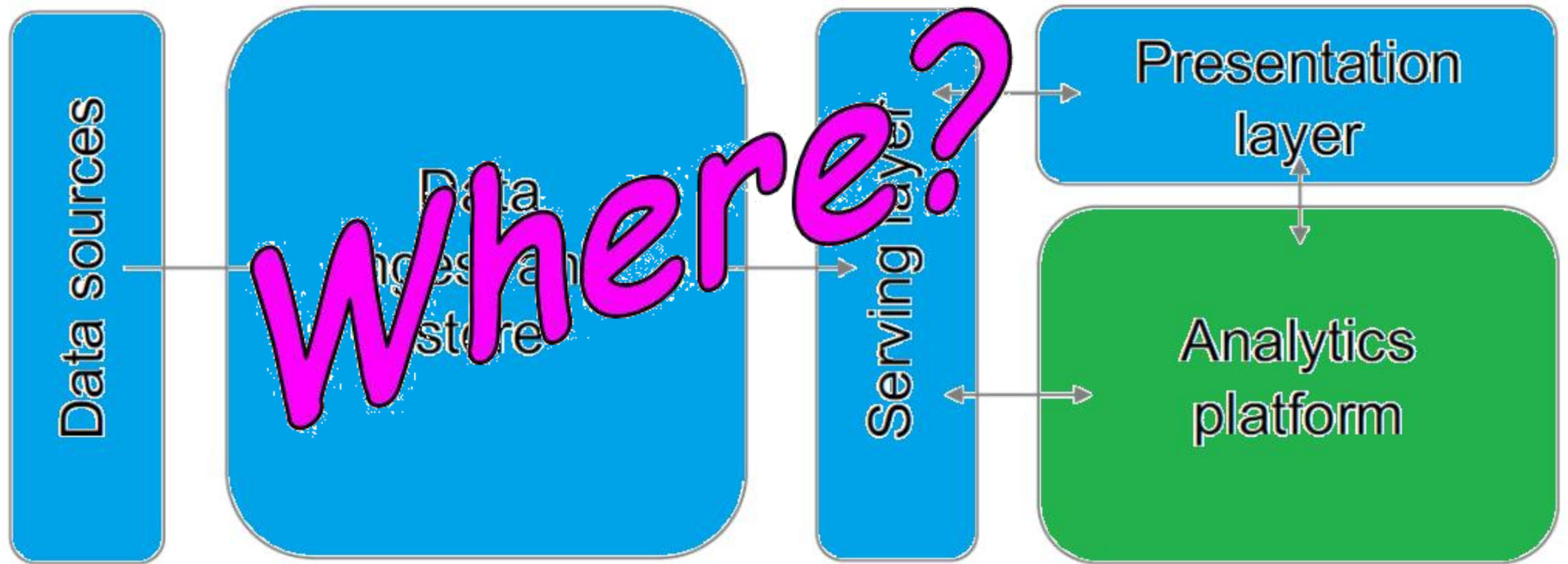
# EDGE

Devices

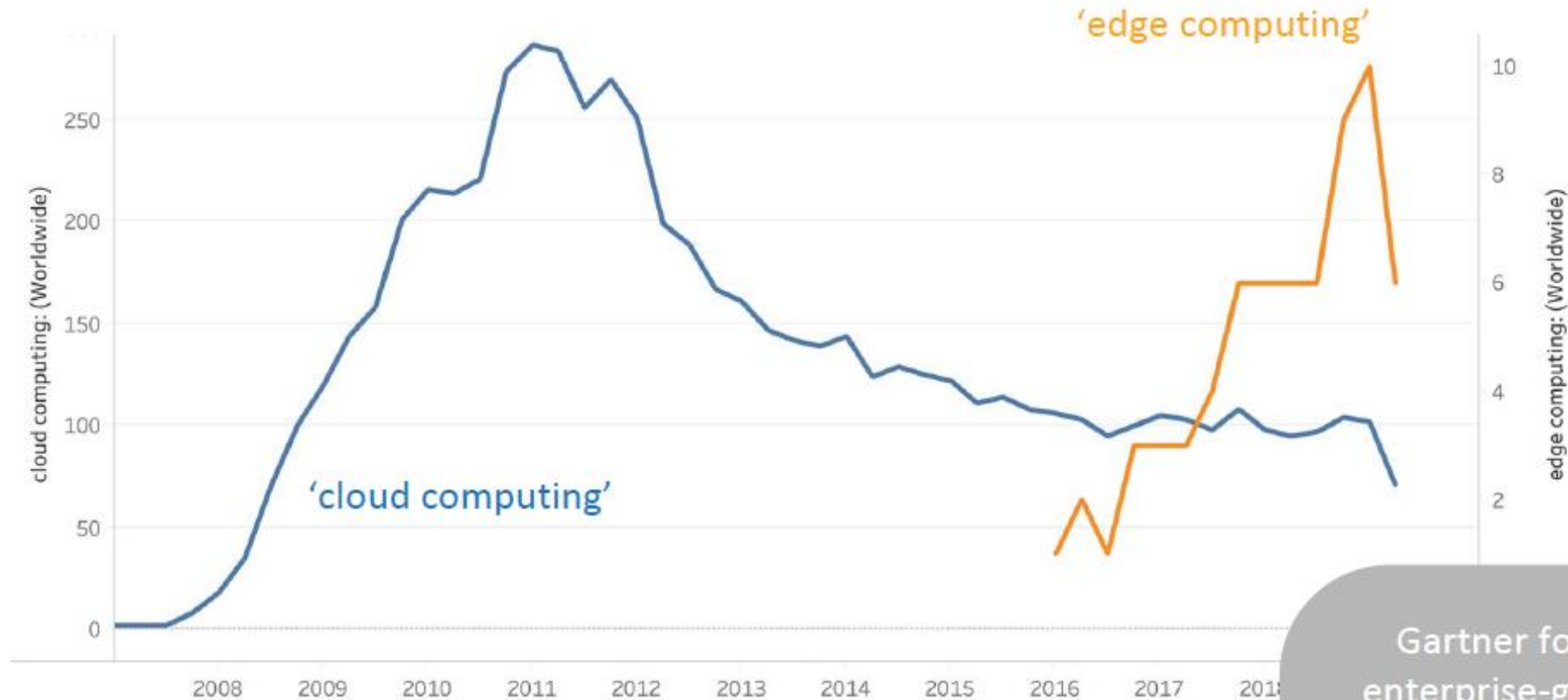
Billions



# Conceptual view of AI platform

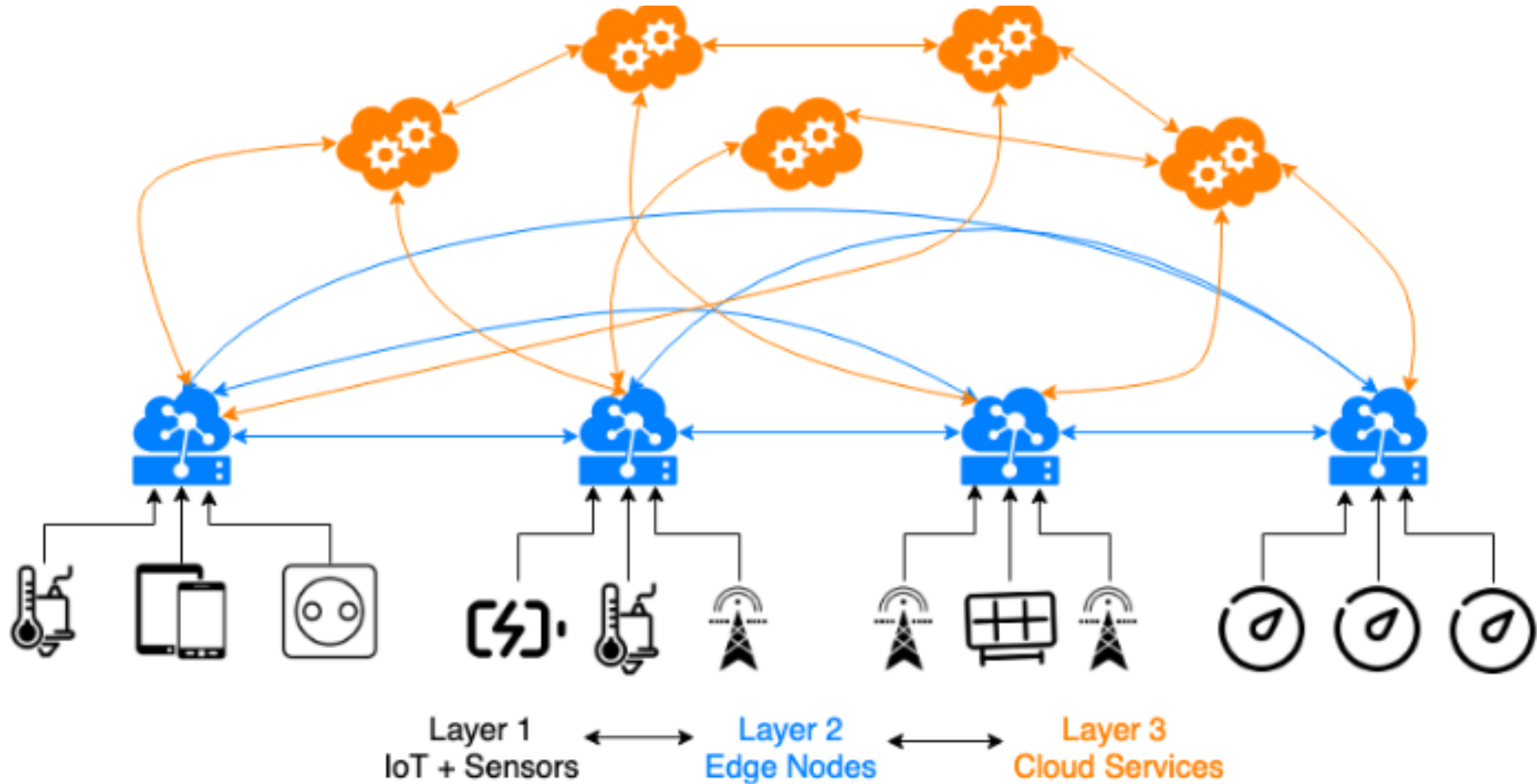


# Edge computing is on the rise in many industries



Gartner forecasts that 75% of enterprise-generated data will be created and processed at the edge by 2022

# Multiple layer Edge computing architecture



# Edge agents versus cloud centralized



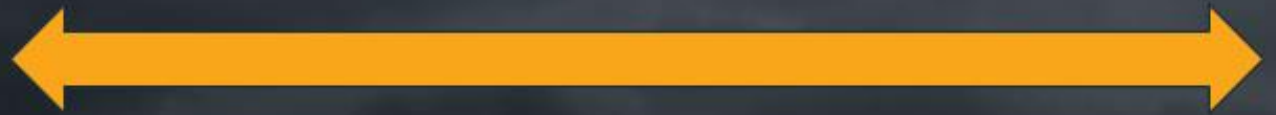
Connects to sensor data



Stores data locally



Sends data or meta data to cloud

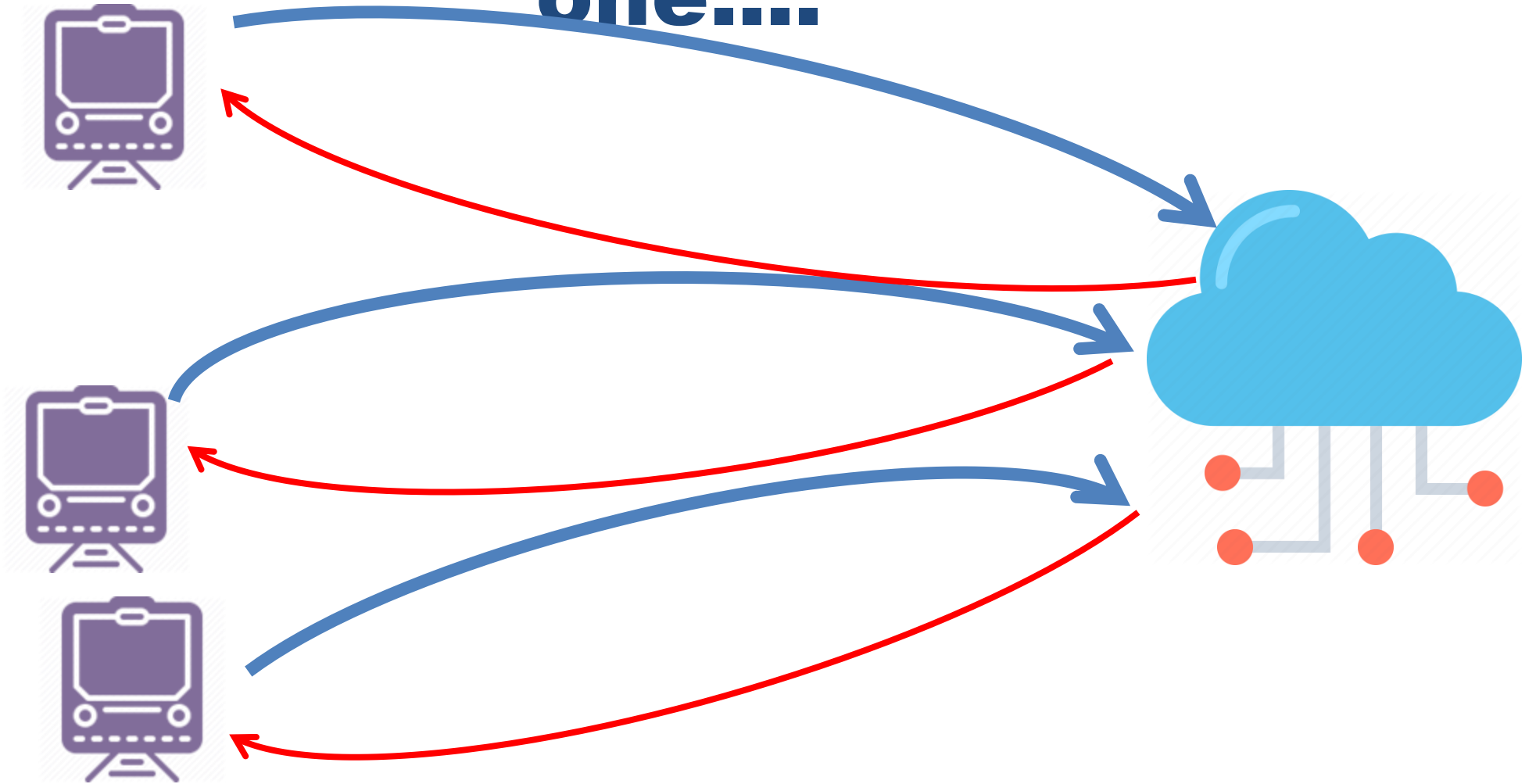


Runs or trains ML models on the edge

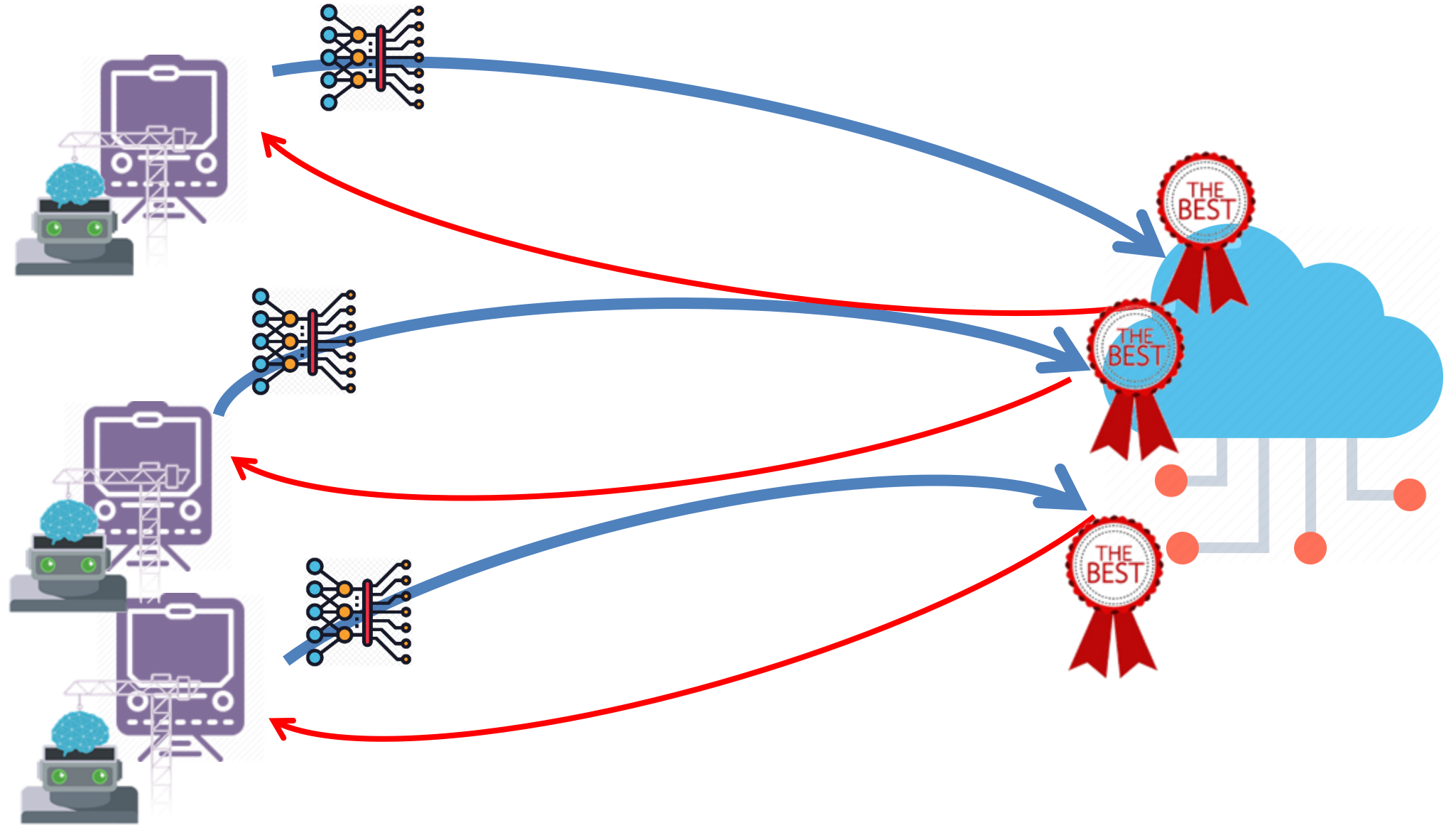
# Traditional way, we transfer everything to cloud



# The cloud provides the services one by one....

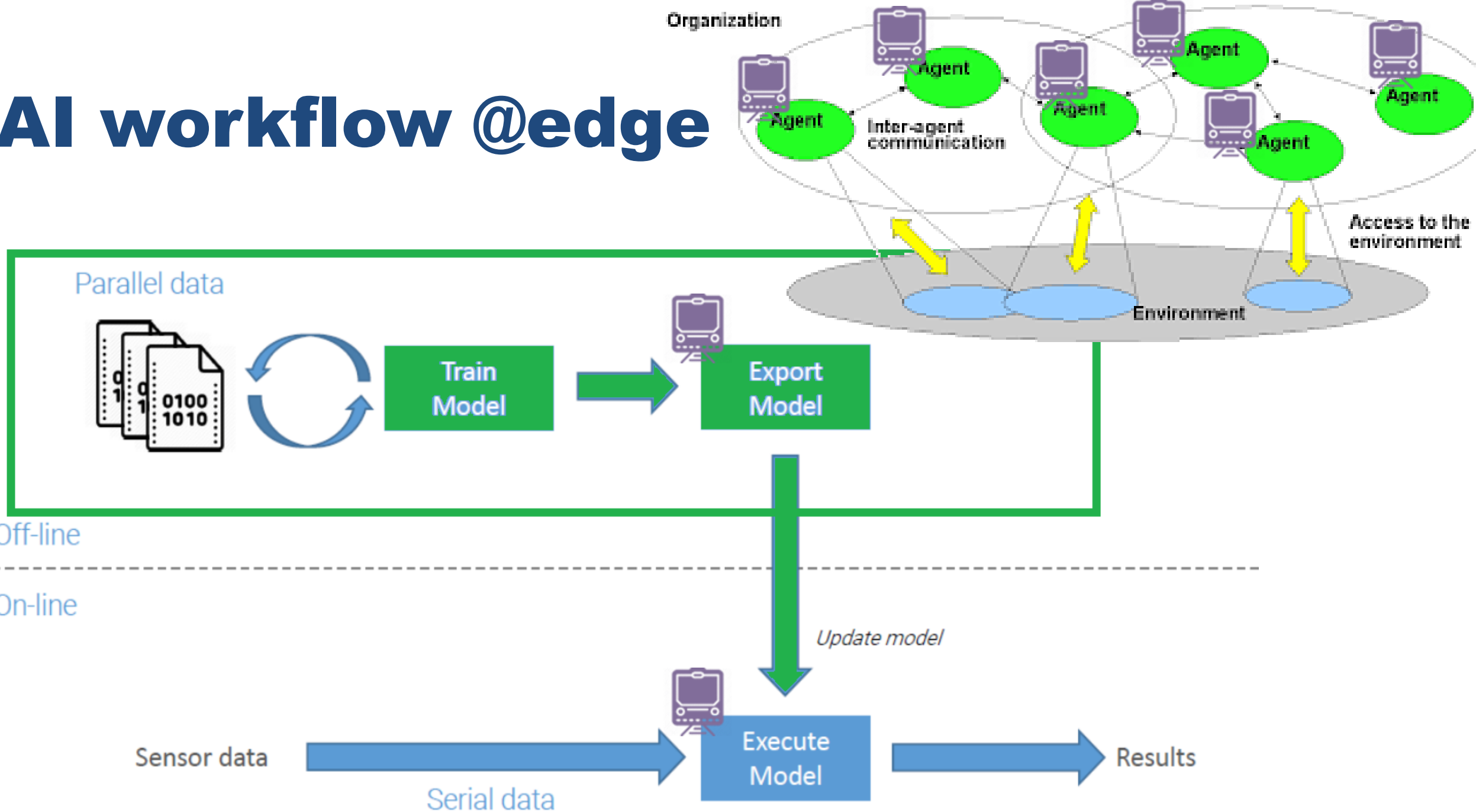


# With Multi agent for large fleet





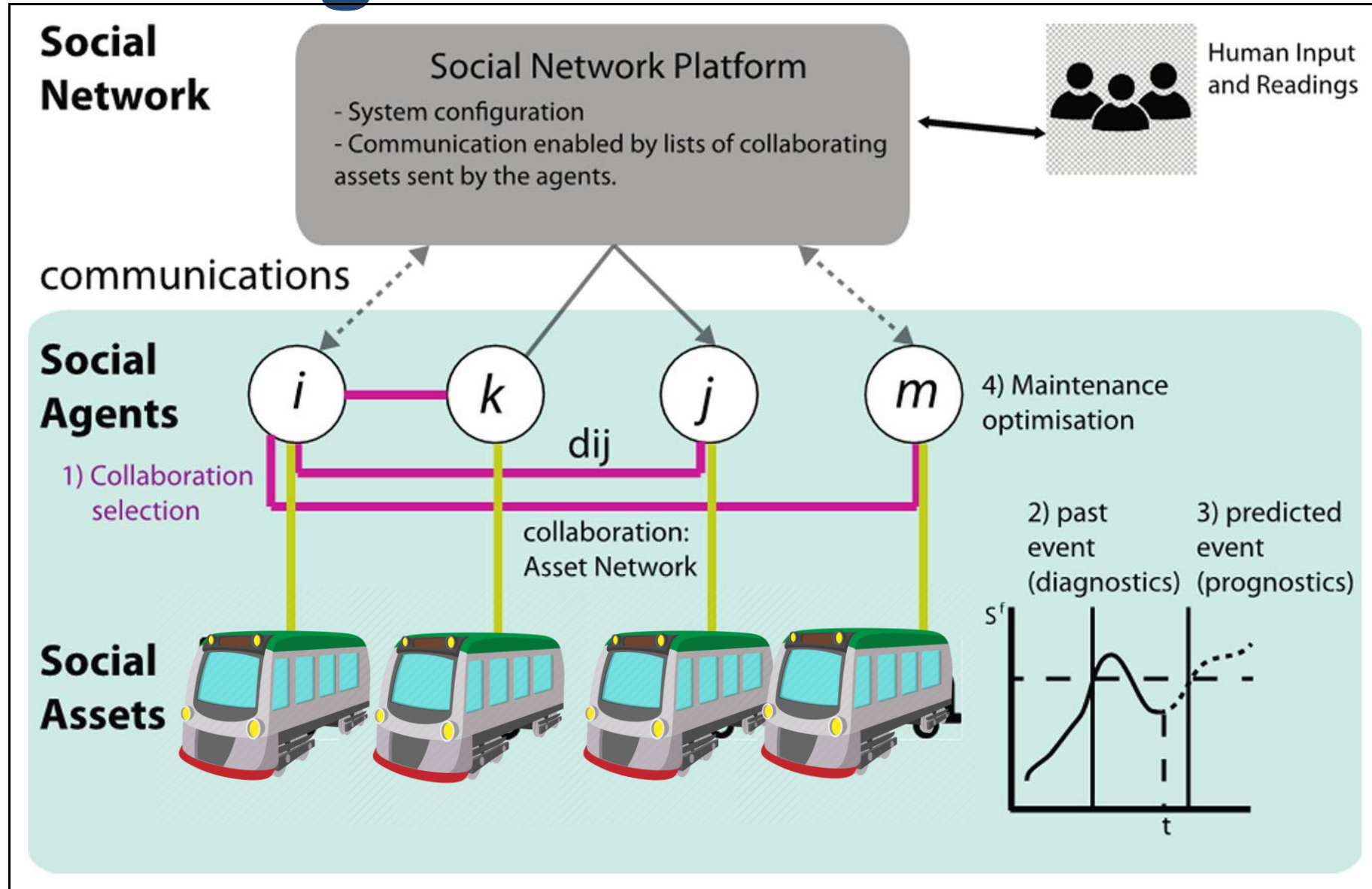
# AI workflow @edge



# Human confused? Let us machine talk



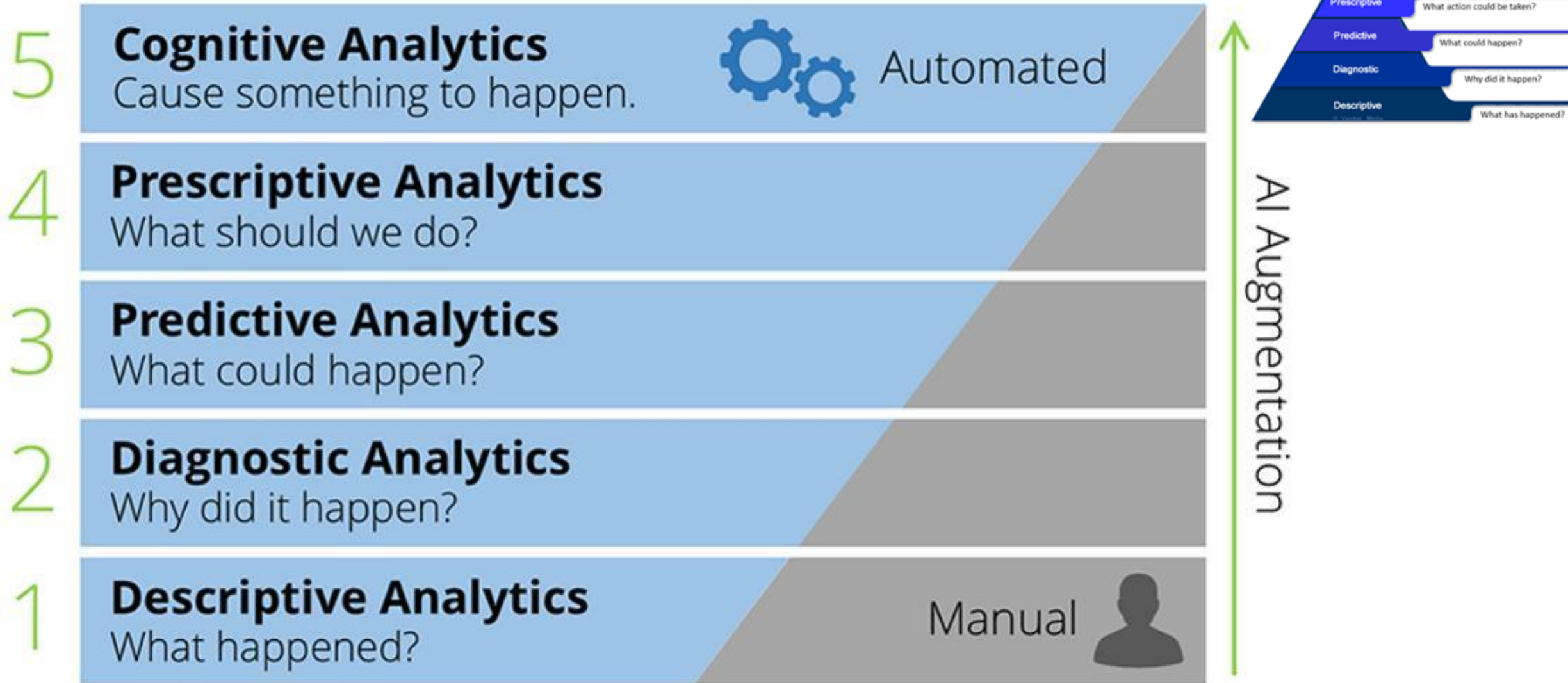
# Social agents: The middleware



# The analytics



# Analytics and expectations also change



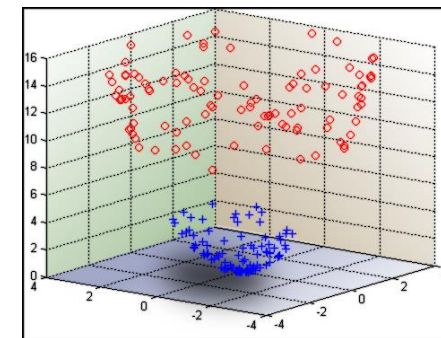
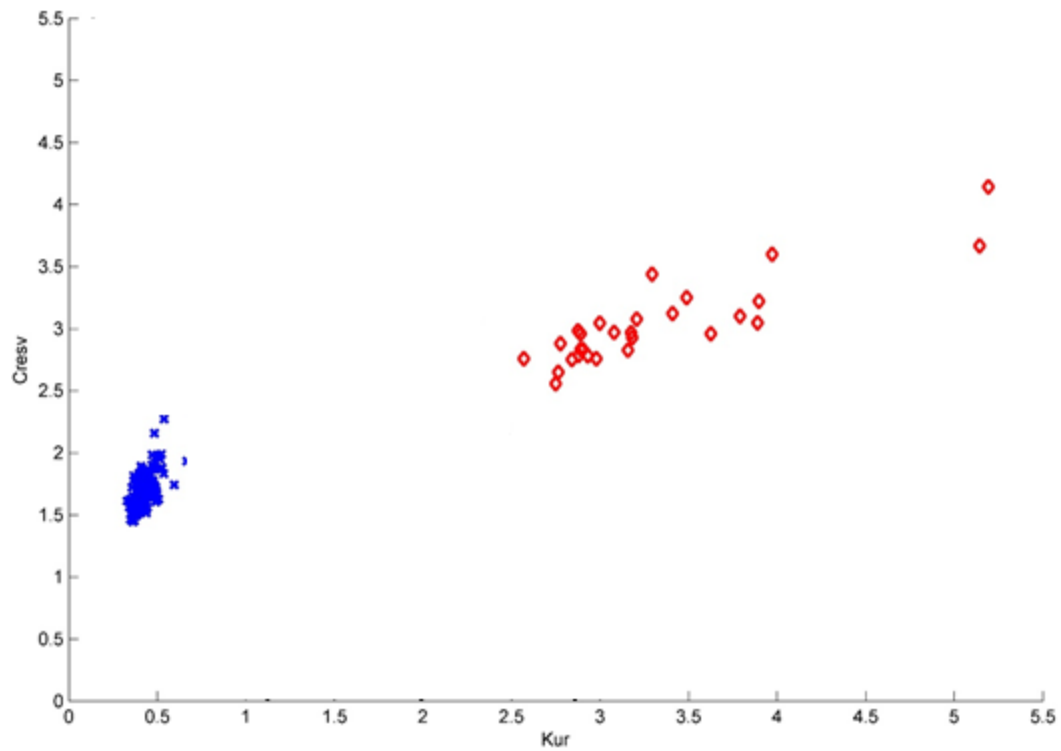
# Types of data analytics

Descriptive  
Analytics

Group historical  
data according to  
their similarity

Reports  
Mapping

# Descriptive analytics



# The challenge in Descriptive analytics





# Types of data analytics

## Descriptive Analytics

Group historical data according to their similarity

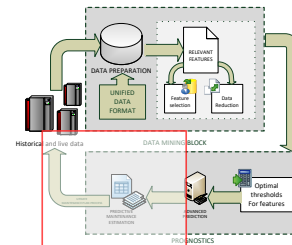
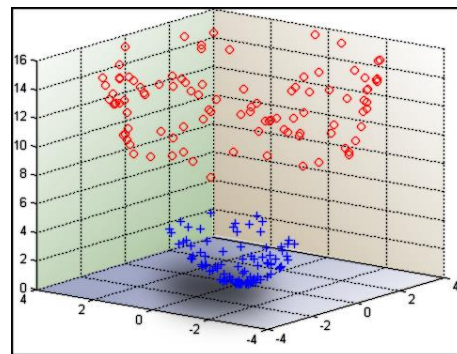
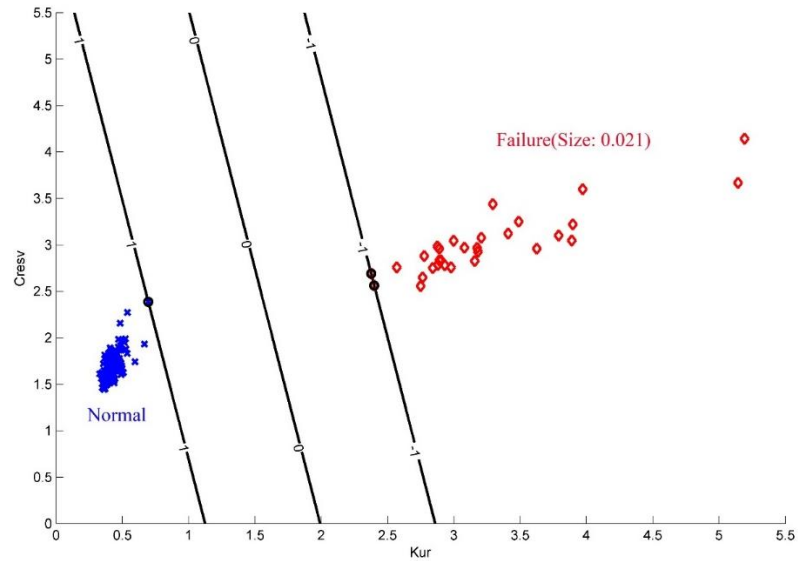
Reports  
Mapping

## Diagnostic Analytics

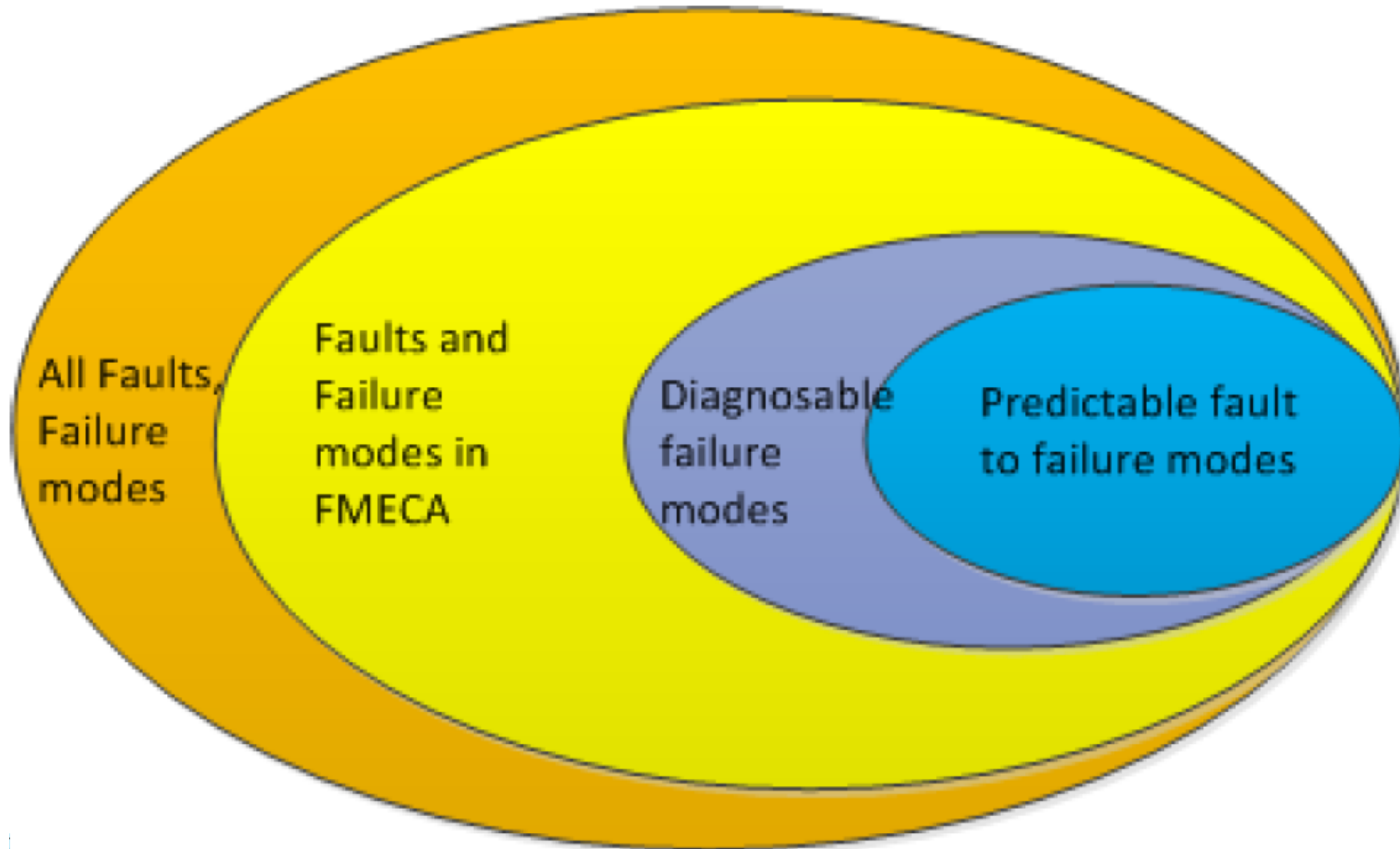
Determine cause of successes and failures

Statistical analysis  
Queries  
Data Mining

# Diagnostic analytics



# The challenge in Diagnostics analytics



**“Black Swan Event:** An event or occurrence that deviates beyond what is normally expected of a situation and that would be extremely difficult to predict.”



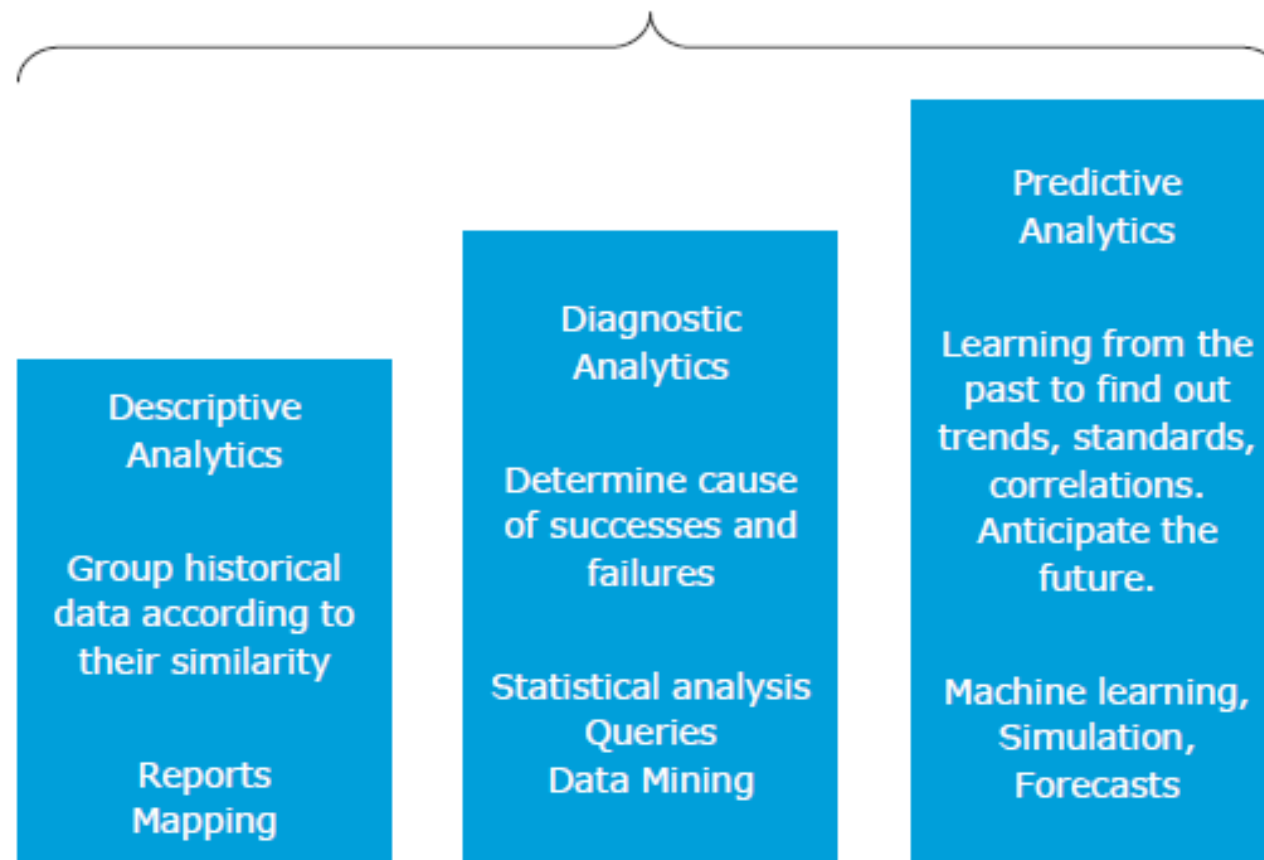
# Black Swan Losses

- Loss Distribution
  - Tail events are rare – very little data
  - Typically strong model assumptions

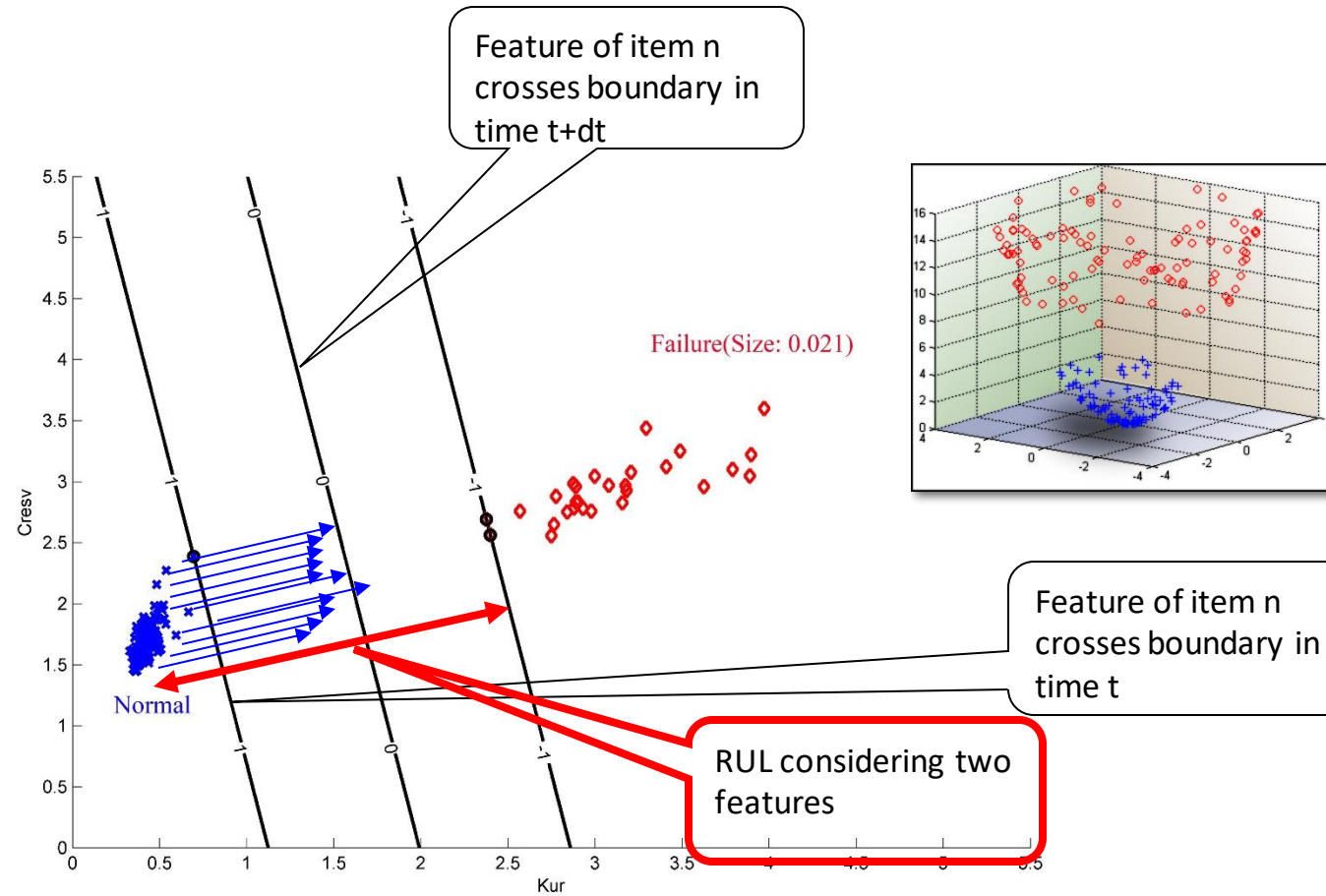


# Types of data analytics

To Educate and Inform



# Predictive analytics: RUL prediction

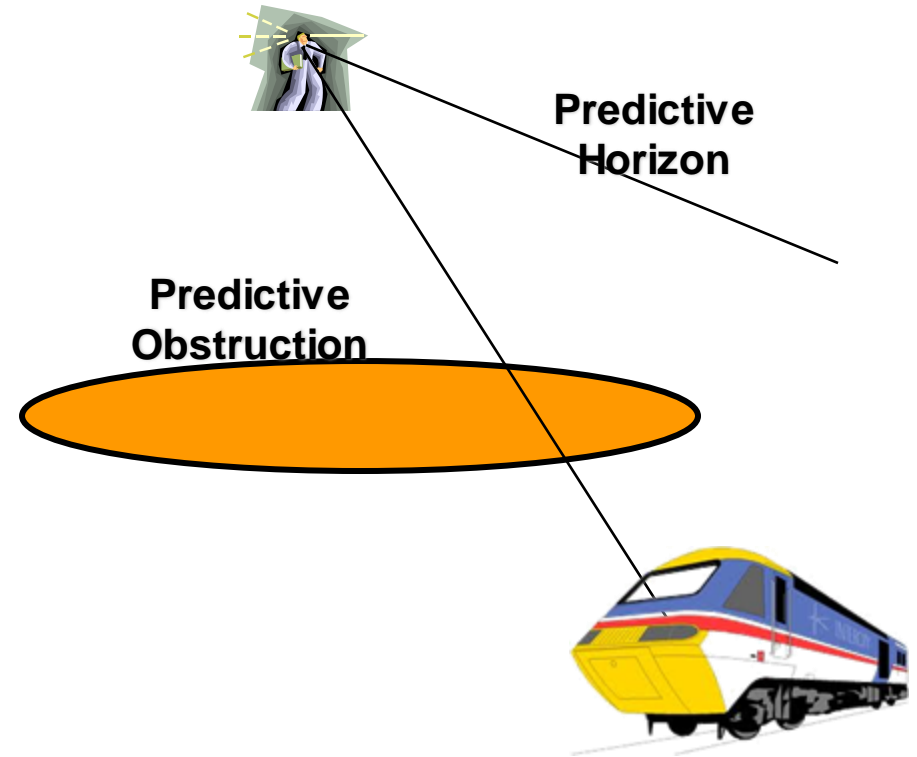


# Prognostic Horizon

## How Far Do You Want to See Into the Future?

Choose One

- Detect Train Just Before it Hits You,  
  
or
- Detect Train Far Enough in Advance to Take The **“Right”** Evasive Action







**The picture of Dorian Gray  
The challenge in predictive analytics**

# Huge gap between data science and O&M



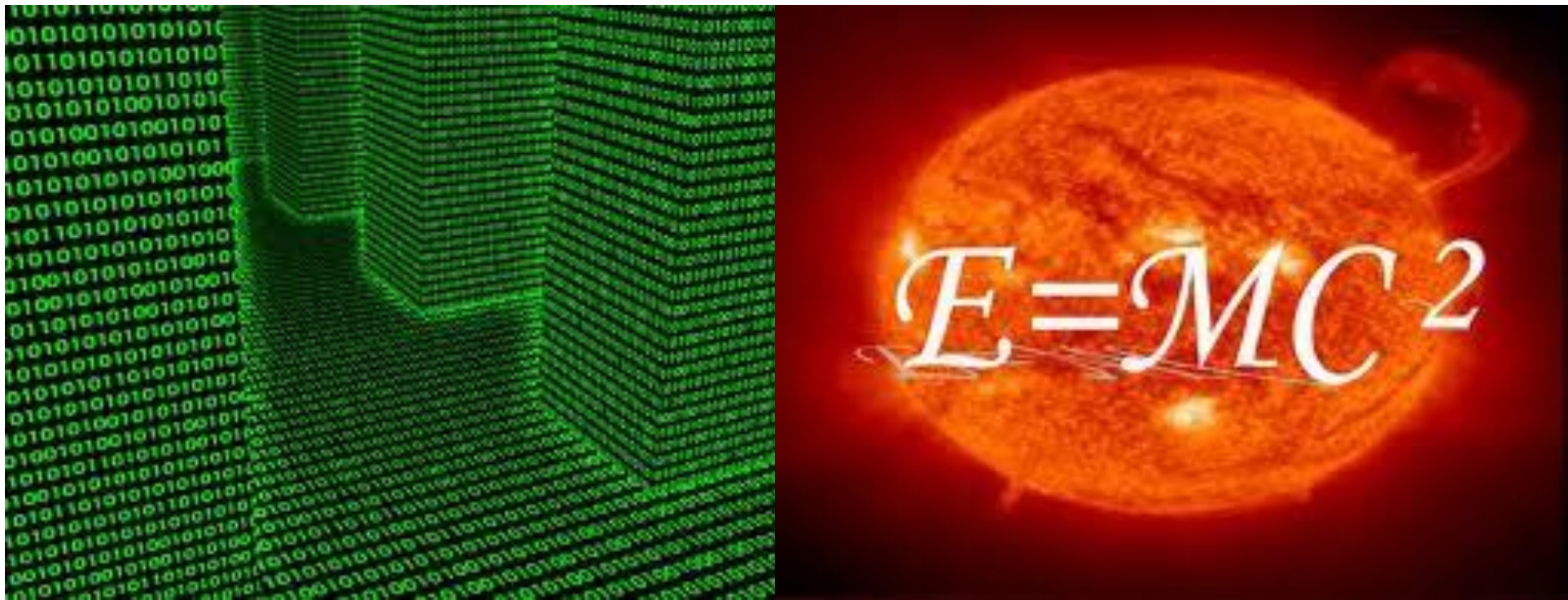
"I need to deploy models into live business environments."



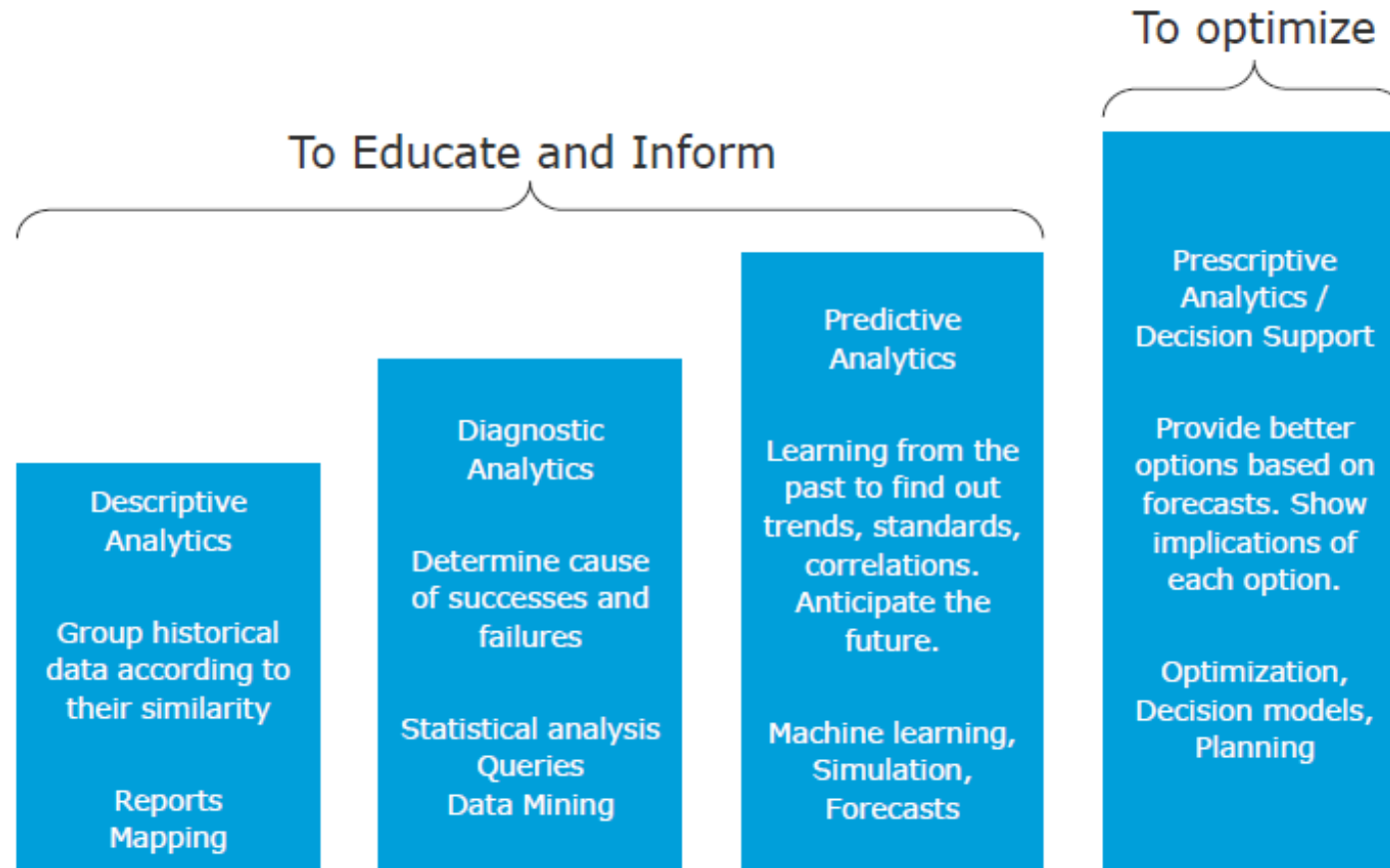
"I need strong, transparent insights to improve my daily decisions."

# Data driven or model based?

Data-Based or Physics-Based  
Models? – That is the question!

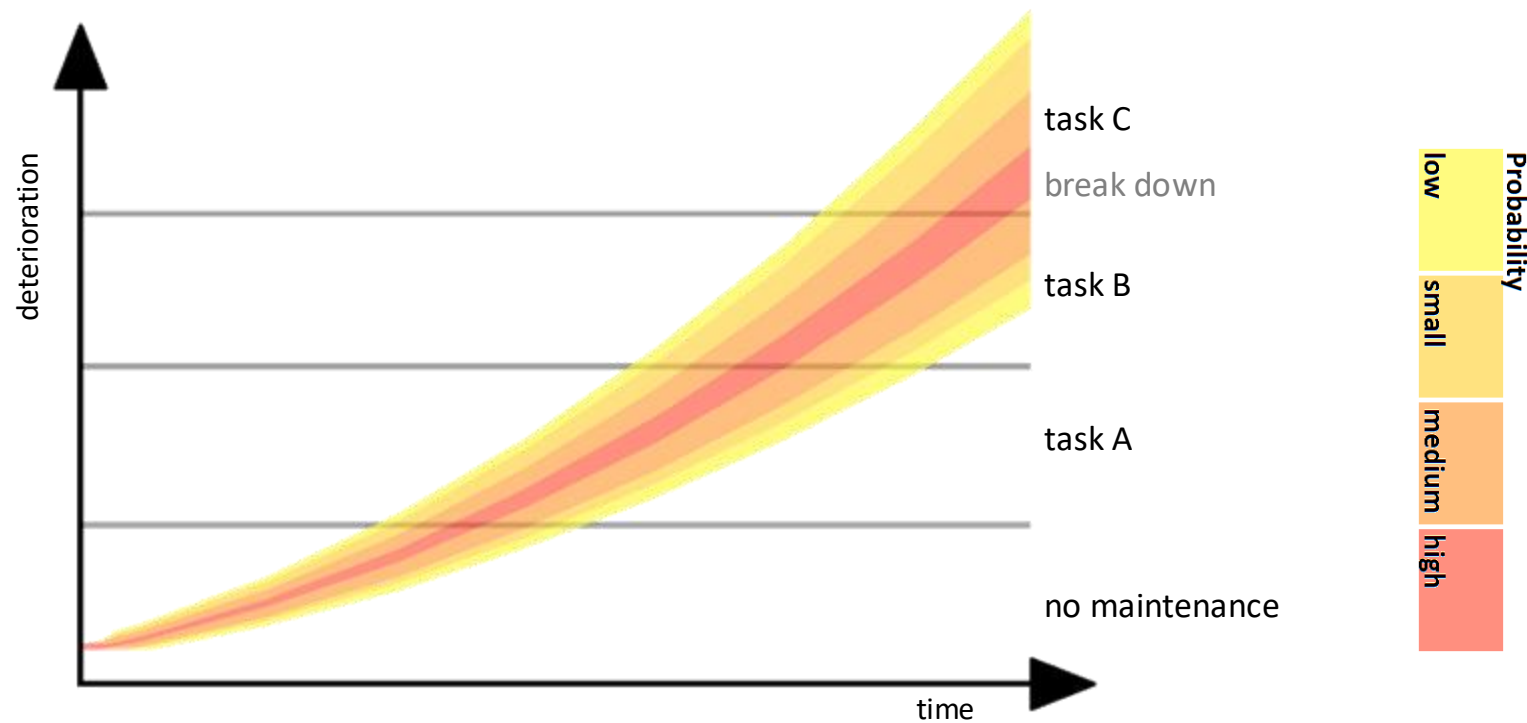


# Types of data analytics



# Prescriptive analytics: RUL prediction and simulation of scenarios

**Maintainers demand:** Operational recommendations with RUL estimations characterised via deterioration process, probability model, possible tasks



# Can you predict and track the root cause of chaos?



# HOW MACHINES LEARN

## Text, images, speech & videos

- 350M photos/day
- 4.5B likes/day
- 3.5B Google searches/day
- 304 M active Amazon users

## Feed Back Type

- Search relevance
- Likes
- Clicks
- Product reviews
- Tagging
- Rating

Consumer  
Internet:  
Discrete,  
High Events



## Sensor time series, text & images

- 173000+ monitored assets
- 250M/samples/day- CCGT plant
- 3 Trips/year for GT
- 29 Events/1M flights for a/c engines
- 1 Inspection/Year

## Feed Back Type

- Inspection results
- Failure events
- Domain knowledge
- Feedback loop slow

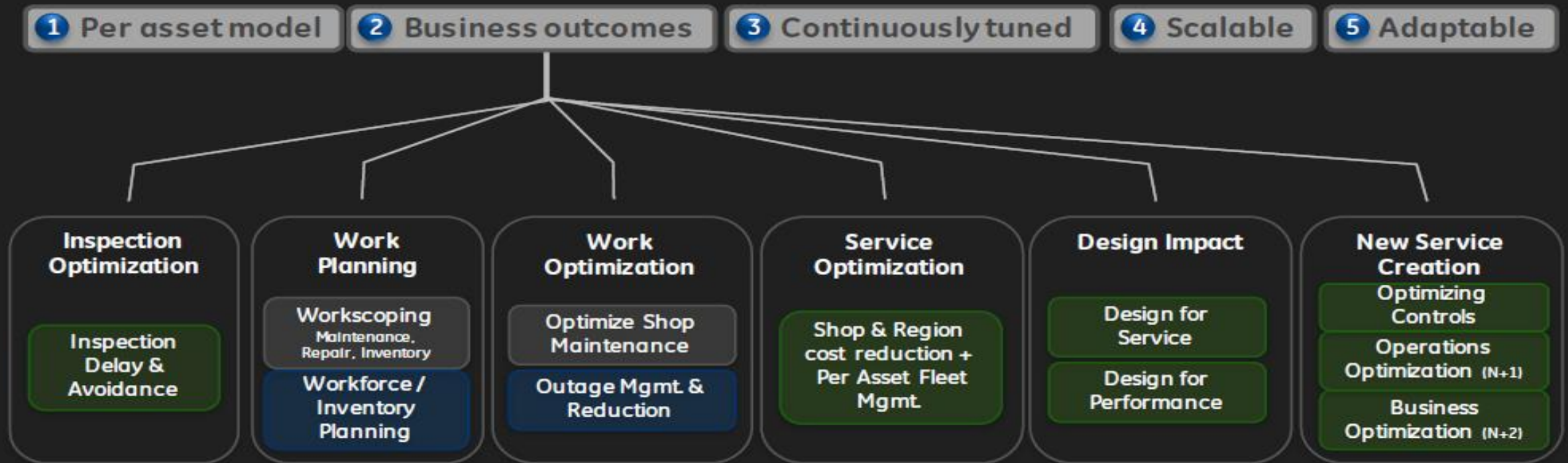
Industrial  
Internet:  
Continuous,  
Low Events



Industrial Data & Feedback Loop are Different

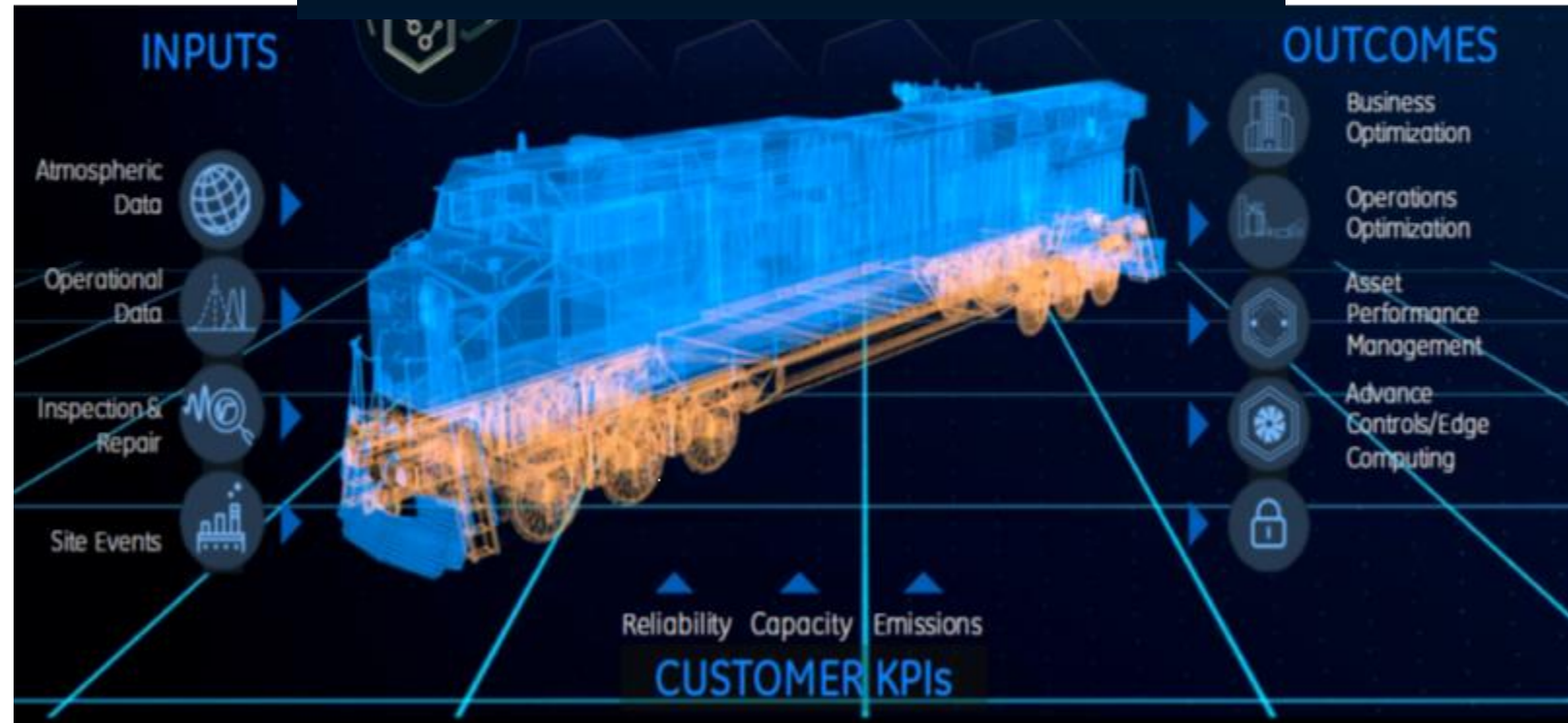
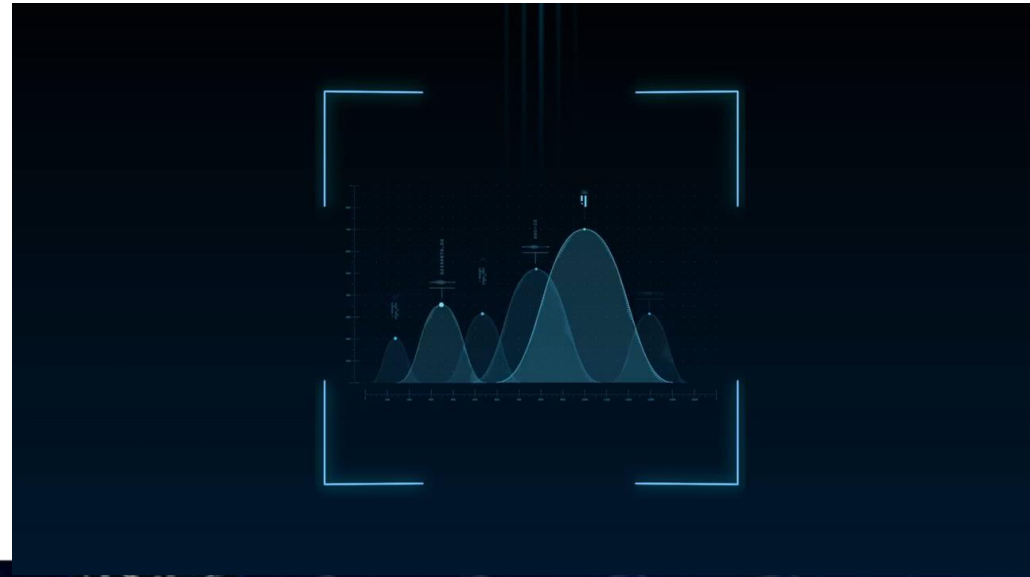
# The method, let us twin reality

Engineering models that continuously increase insights into each asset to deliver specific business outcomes

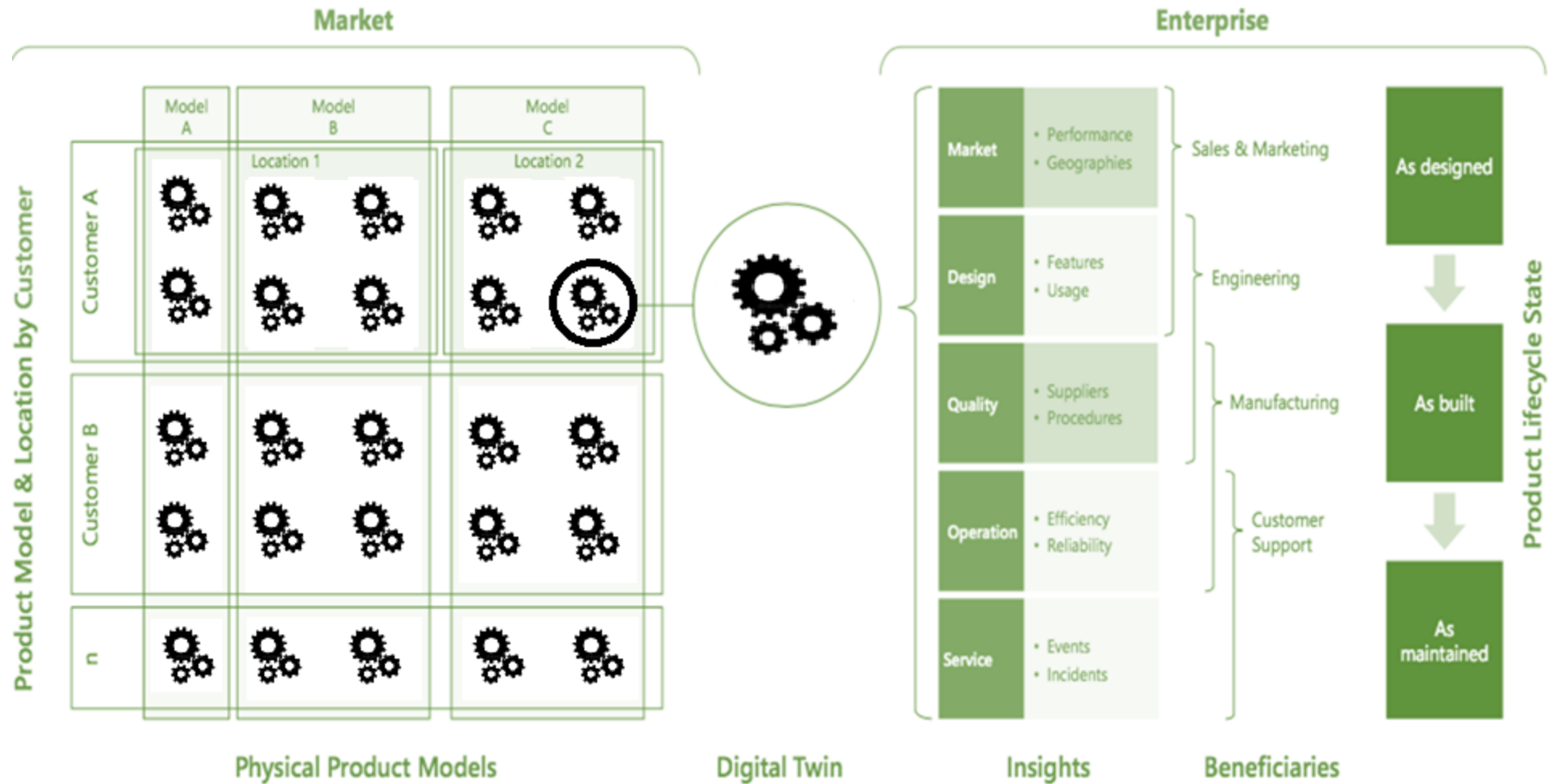




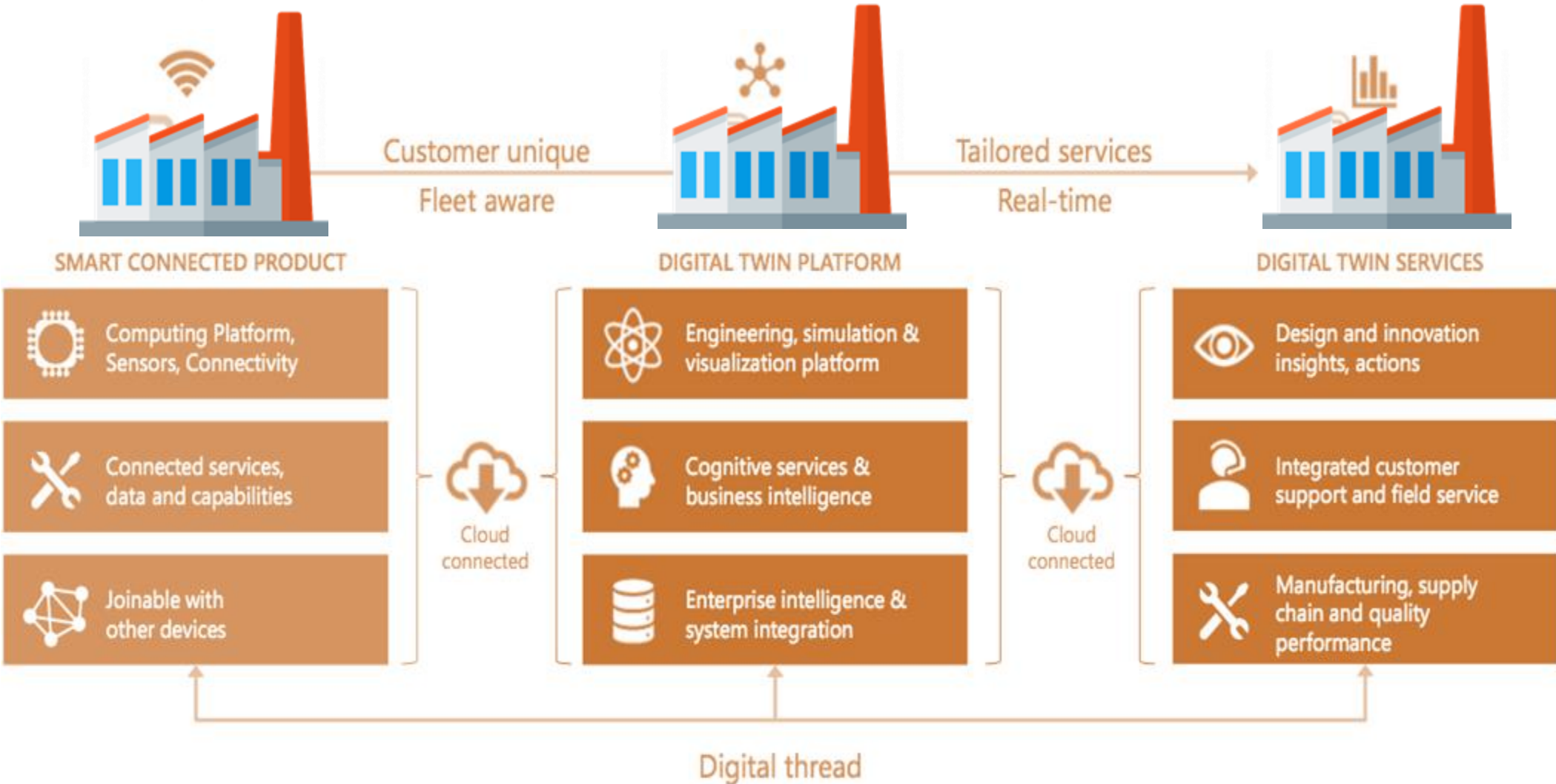
# The twin as a service provider



# Digital Twin: A virtual instance of a customer's smart connected physical product

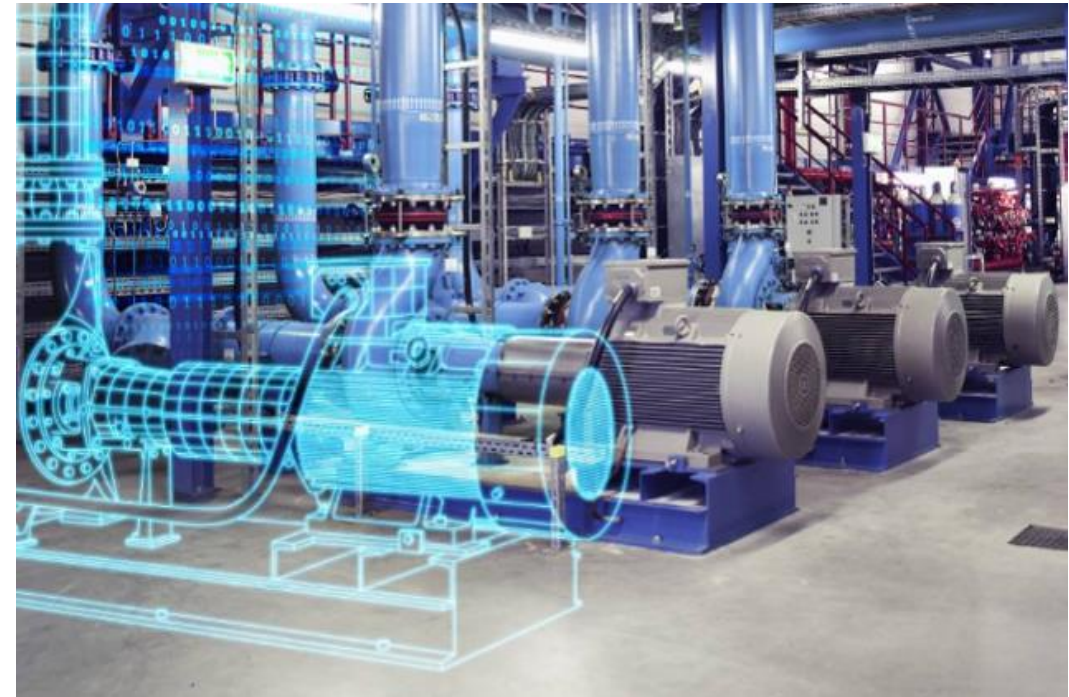


# Digital Twin Solution Architecture



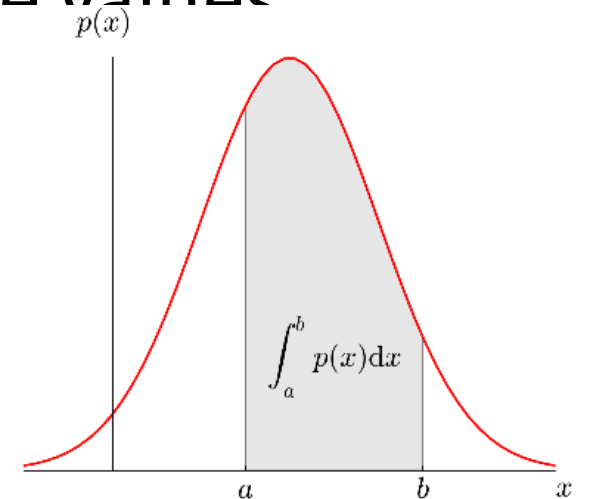
# Digital twin

- The digital twin refers to a digital *replica* of physical assets, processes and systems that can be used in real-time for control and decision purposes
  - Computerized mathematical model (what we have done over years)
  - Real-time, thanks to IoT
- **In contrast to a physical asset, the digital twin can immediately perform forecasting**



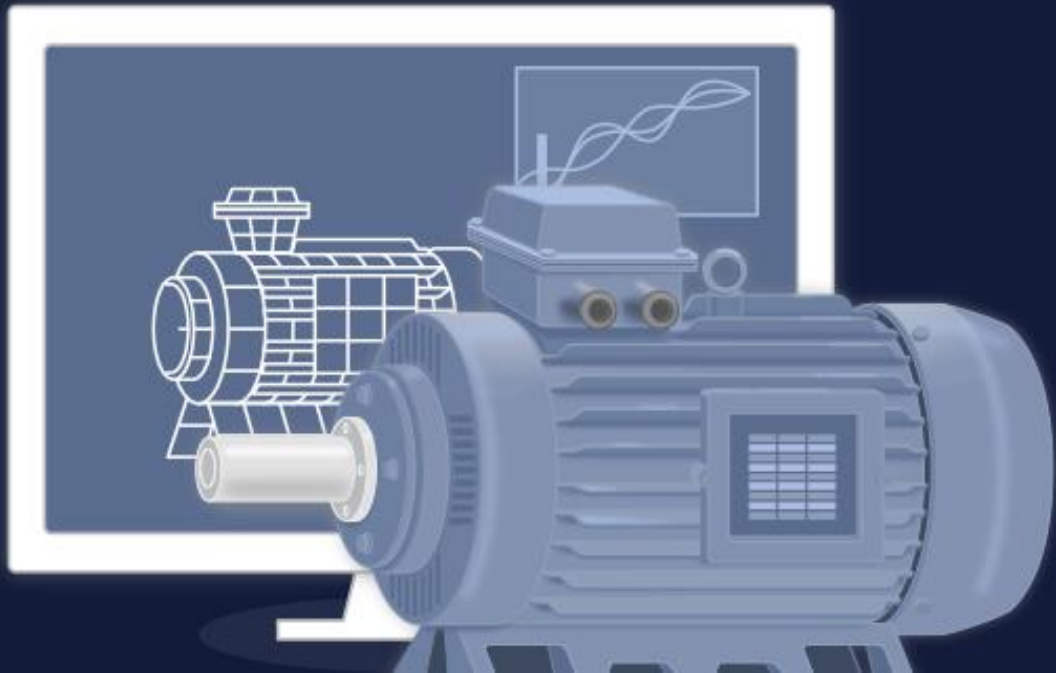
# Stochastic digital twin

- A stochastic digital twin is a computerized model of the ***stochastic behavior*** of a system where
  - the model is updated in real-time
    - based on sensor information and other information
    - accessed via the internet and the use of cloud computing resources
- What-if inquiries result in ***pdf***'s rather than single values



# Real-time model

- A real-time model is a model where it is possible to obtain values of system performance and system states in ***real-time***
- With real-time we mean that data referring to a system is analysed and ***updated at the rate at which it is received***



# Real-time model vs stochastic

The digital twin is a virtual image of an asset, maintained throughout the lifecycle and easily accessible at any time.



### COLLABORATION

Enable early insight into risk and performance issues, as well as collaboration with customers and other stakeholders.

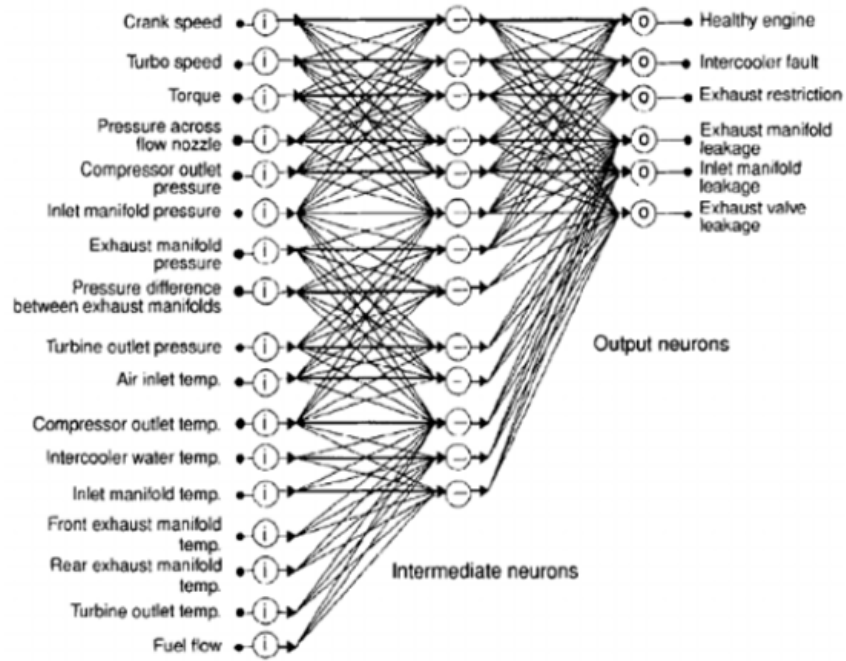


Reduce major cost incurred by repeatedly searching for, verifying or reproducing

### Software to support the asset lifecycle



# Digital twin 1.0



Diagnostics

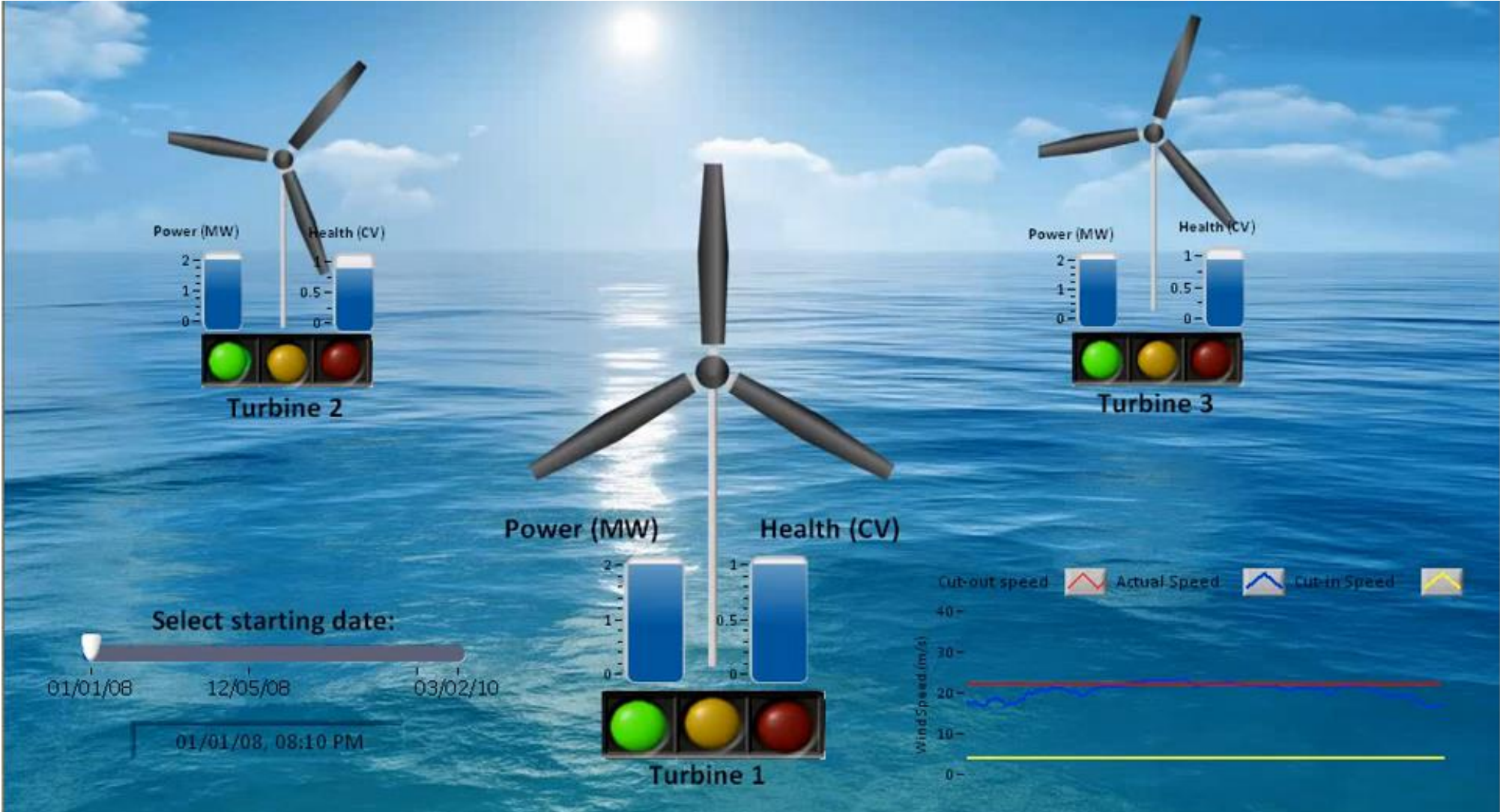


Prognostics





# Twin based purely on OT



# What about IT systems?



**a** Simple hierarchy



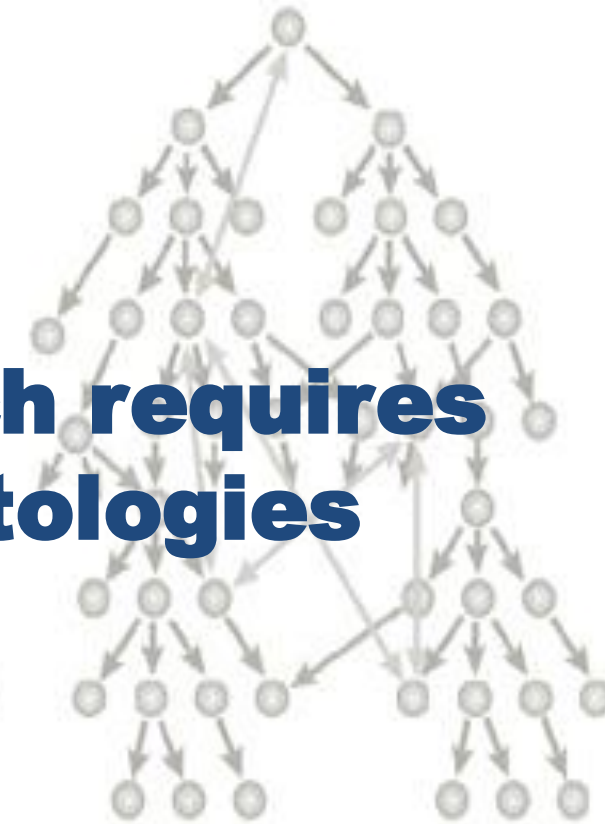
→ Rule: *is instance of*  
Directed rule:  
1 parent

**b** Directed acyclic graph = DAG



→ Rule: *signals to*  
Directed rule:  
>1 parent

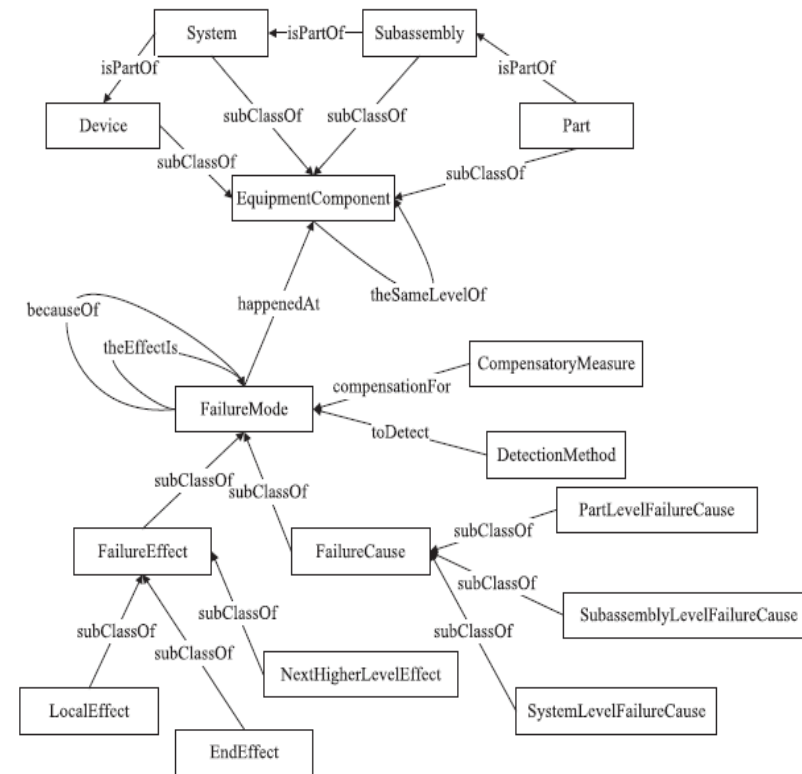
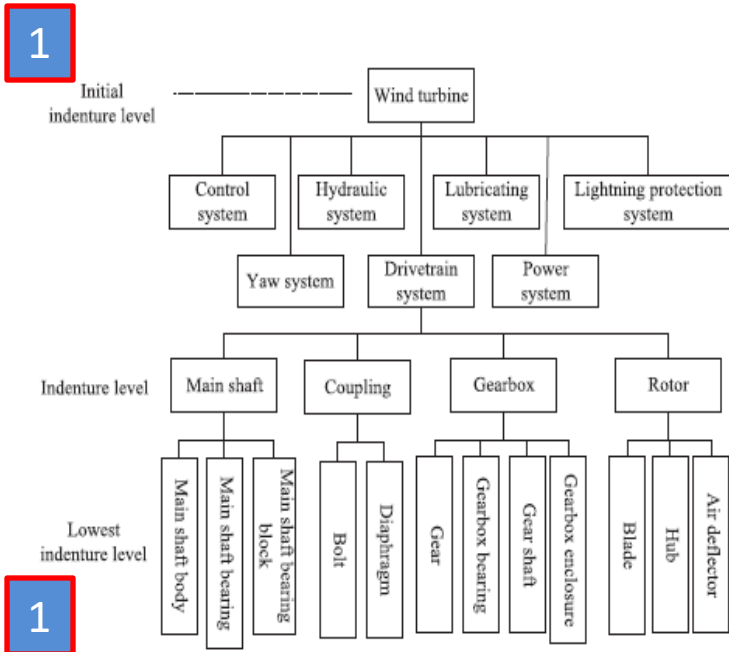
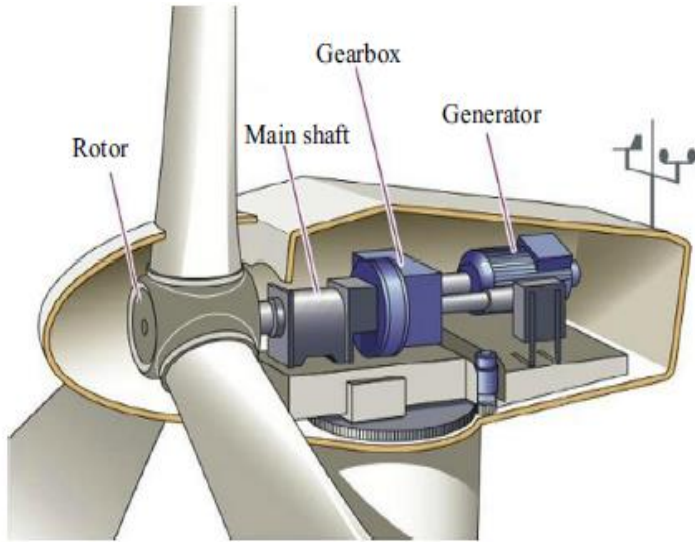
**c** Graph



↔ Rule: *is next to*  
Undirected rule:  
parents are equivalent  
to children

**A fusion process which requires taxonomies and ontologies**

# Taxonomies and ontologies



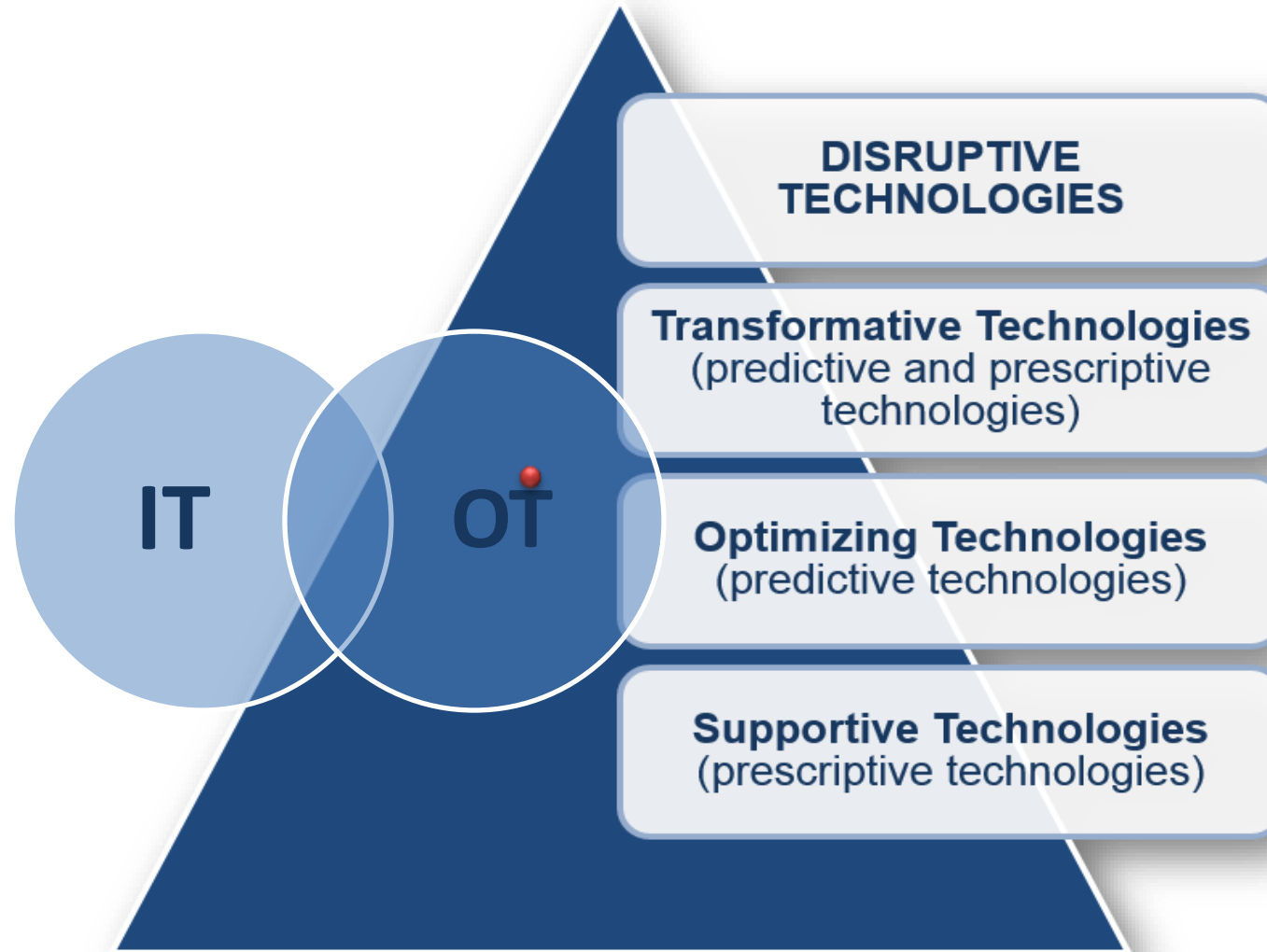
Rule-1

$FailureMode(?x) \wedge hasHappened(?x, true) \wedge Device(?y) \wedge$   
 $happenedAt(?x, ?y) \wedge FailureMode(?z) \wedge theEndEffectIs(?z,$   
 $?x) \wedge FailureMode(?a) \wedge theHighEffectIs(?z,$   
 $?a)?theDirectFailureCauses(?x, ?a) \wedge hasHappened(?a, true)$

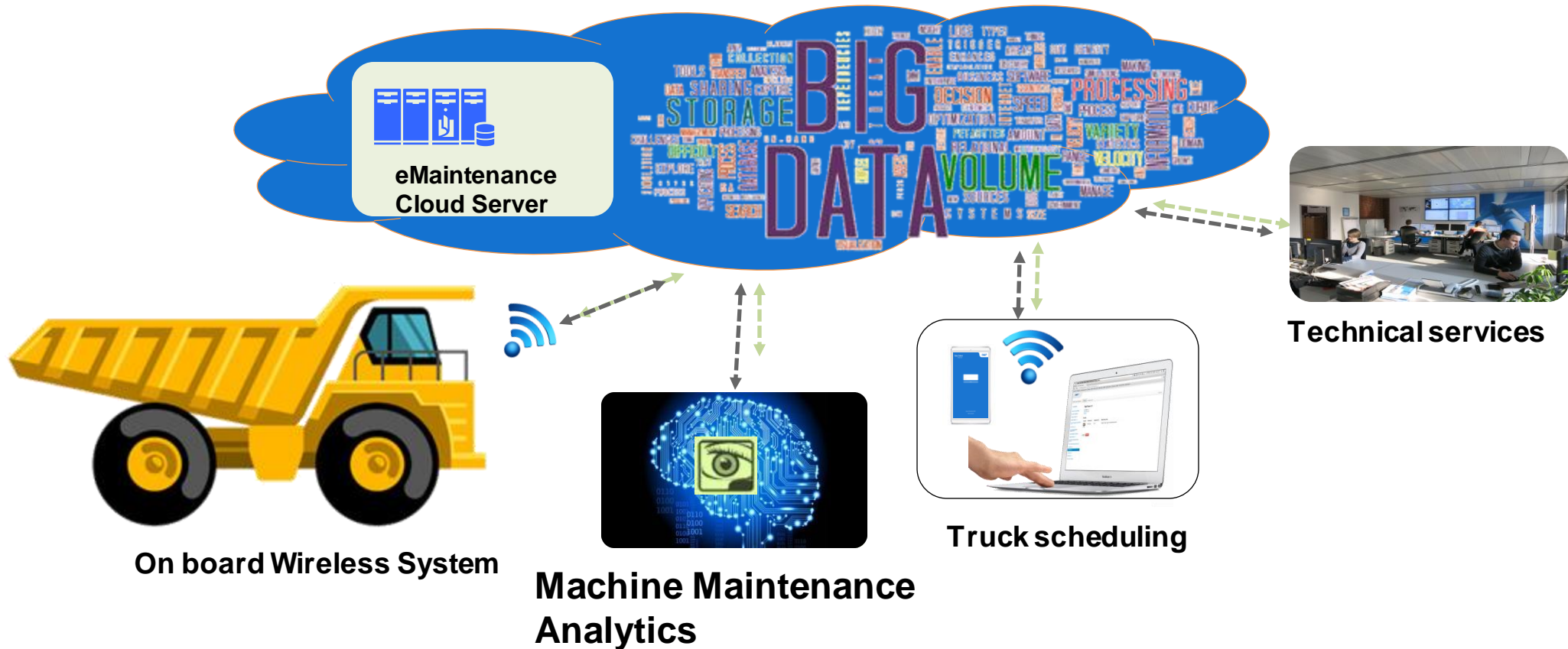
**2**

# TRANSFORMATIVE MAINTENANCE SOLUTIONS

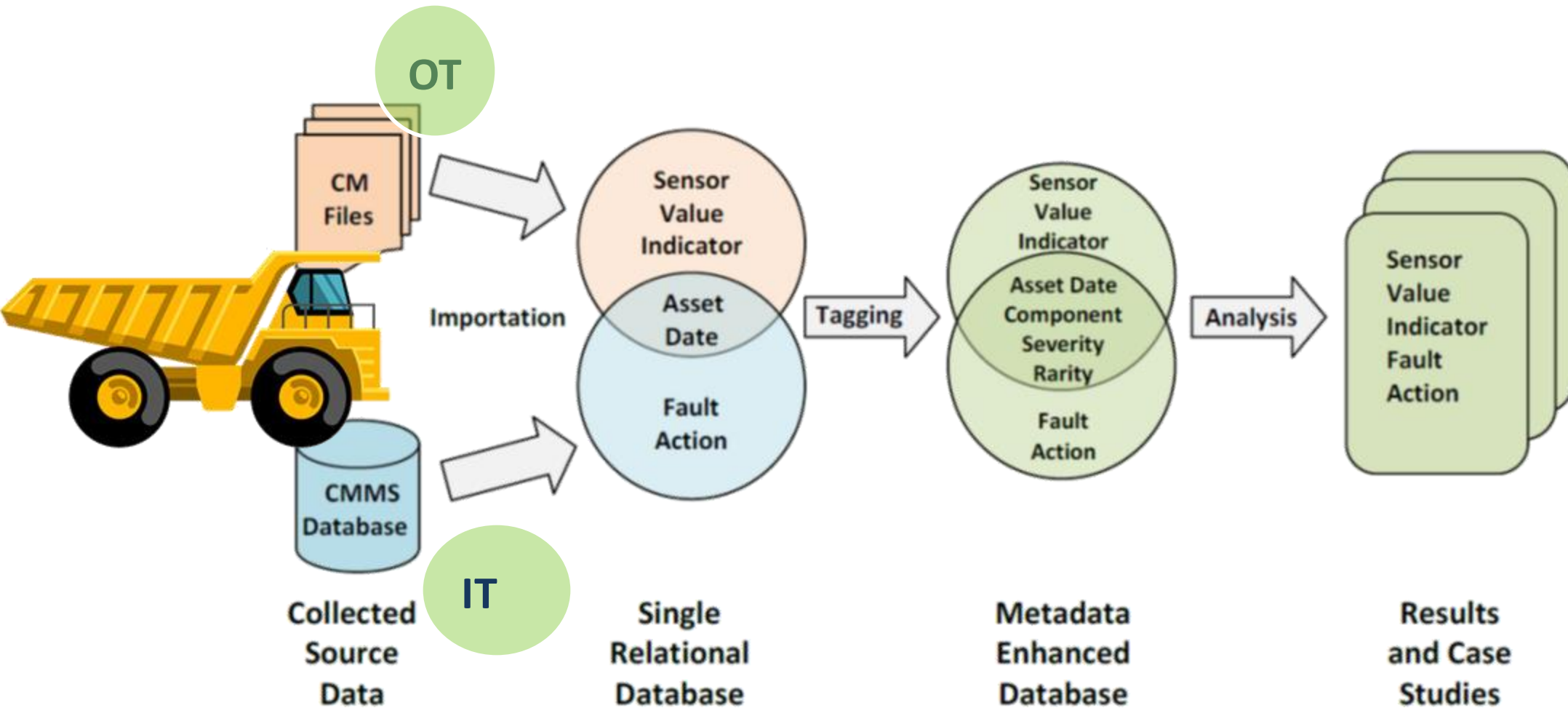
## Integration & Application of Technologies



# Digital twin 2.0



# Digital twin 2.0





# What is context awareness?

- “An application’s ability to adapt to **changing circumstances and respond according to the context of use**”
- Issues in context awareness system implementing
  - How is context represented?
  - How frequently does context information have to be consulted?
  - What are the minimal services an environment needs to provide to make context awareness feasible?
  - ...



# Context-aware Maintenance Decision Support Solution

## Digital twin 2.X



# What can I see in my data?

## Now casting

- 1) What has happened
- 2) What is happening

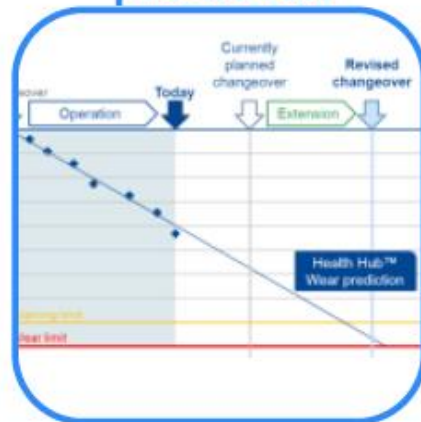
## Forecasting

- 3) What will happen in the future
- 4) When will it happen

Health index calculation



Remaining useful life prediction



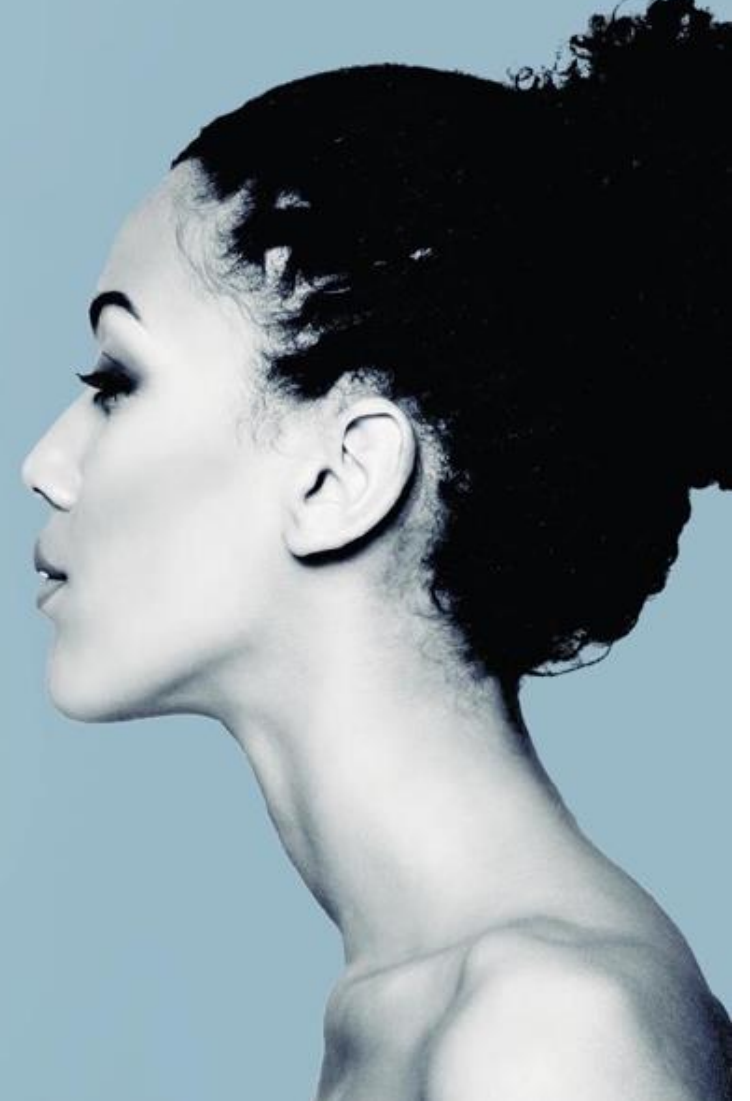
Maintenance, when needed



# Domain knowledge and AI, both needed



"AI systems should help empower society, combining the best of technology with the best of humanity"



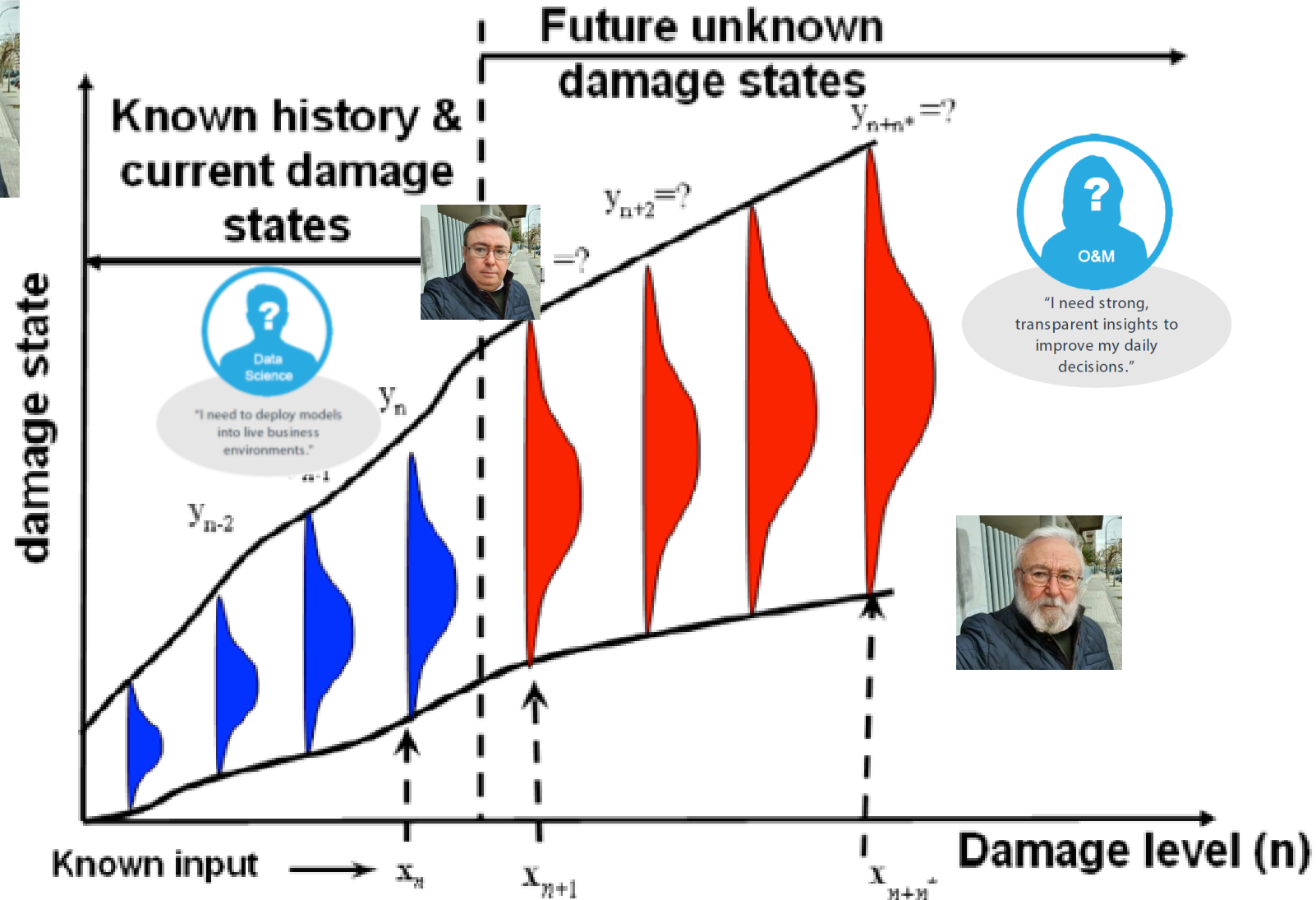
# Predicting the future.....



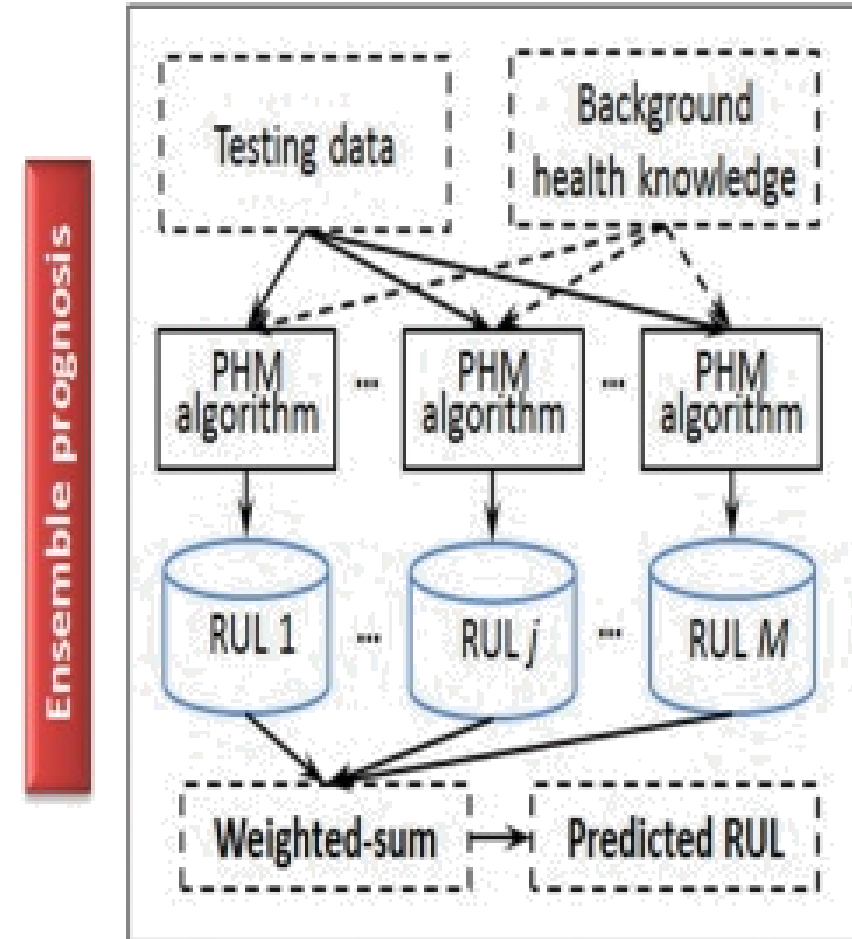
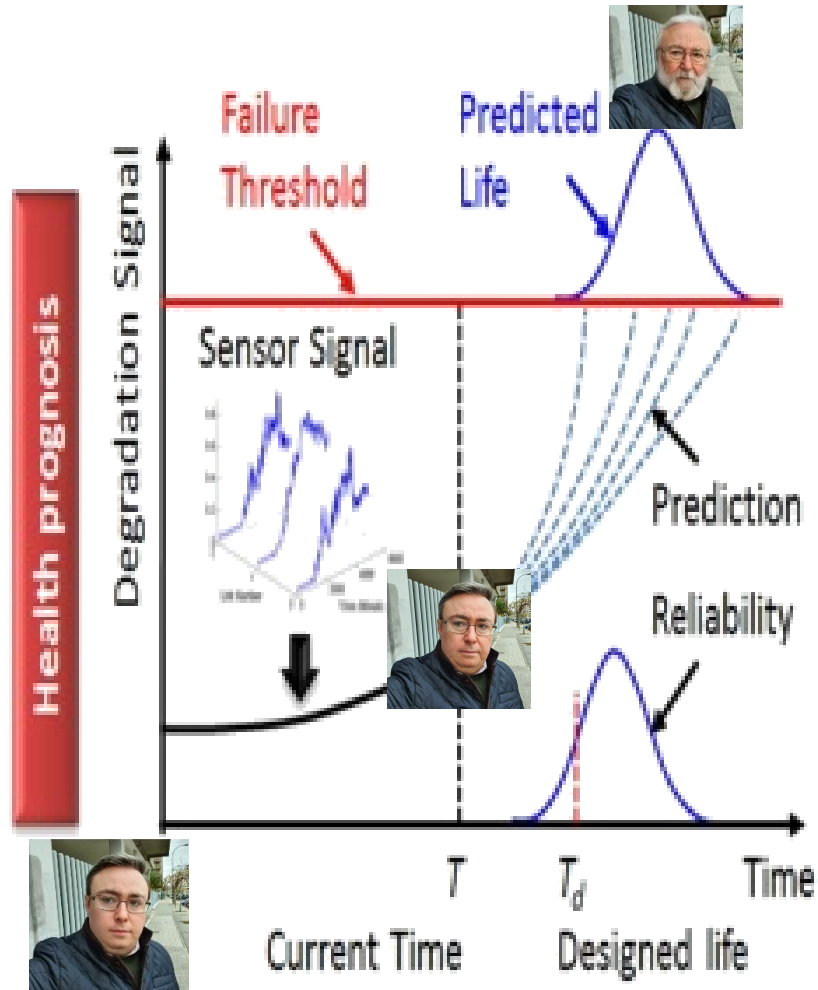
# Or predicting the past.....



# Domain knowledge and physics sometimes is not in the data



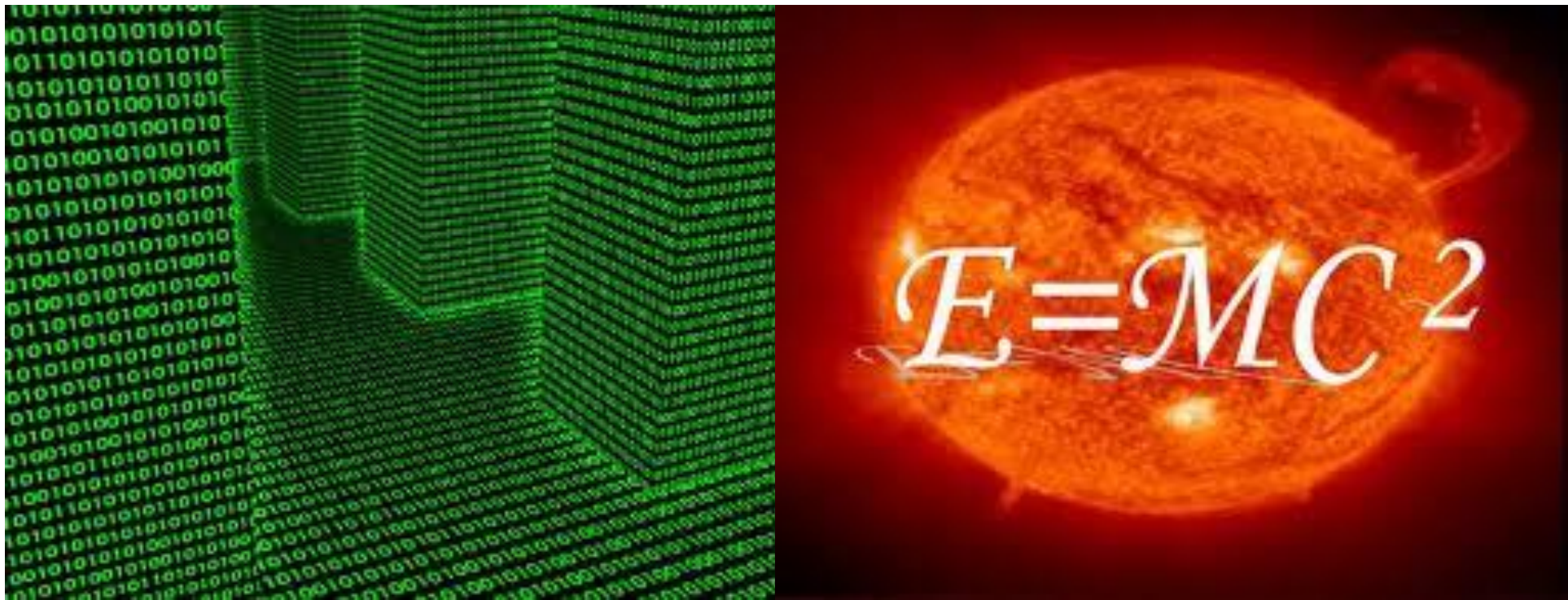
# And the Uncertainty in RUL minimized with physics, maximized with data





# Data driven or model based?

Data-Based or Physics-Based  
Models? – That is the question!

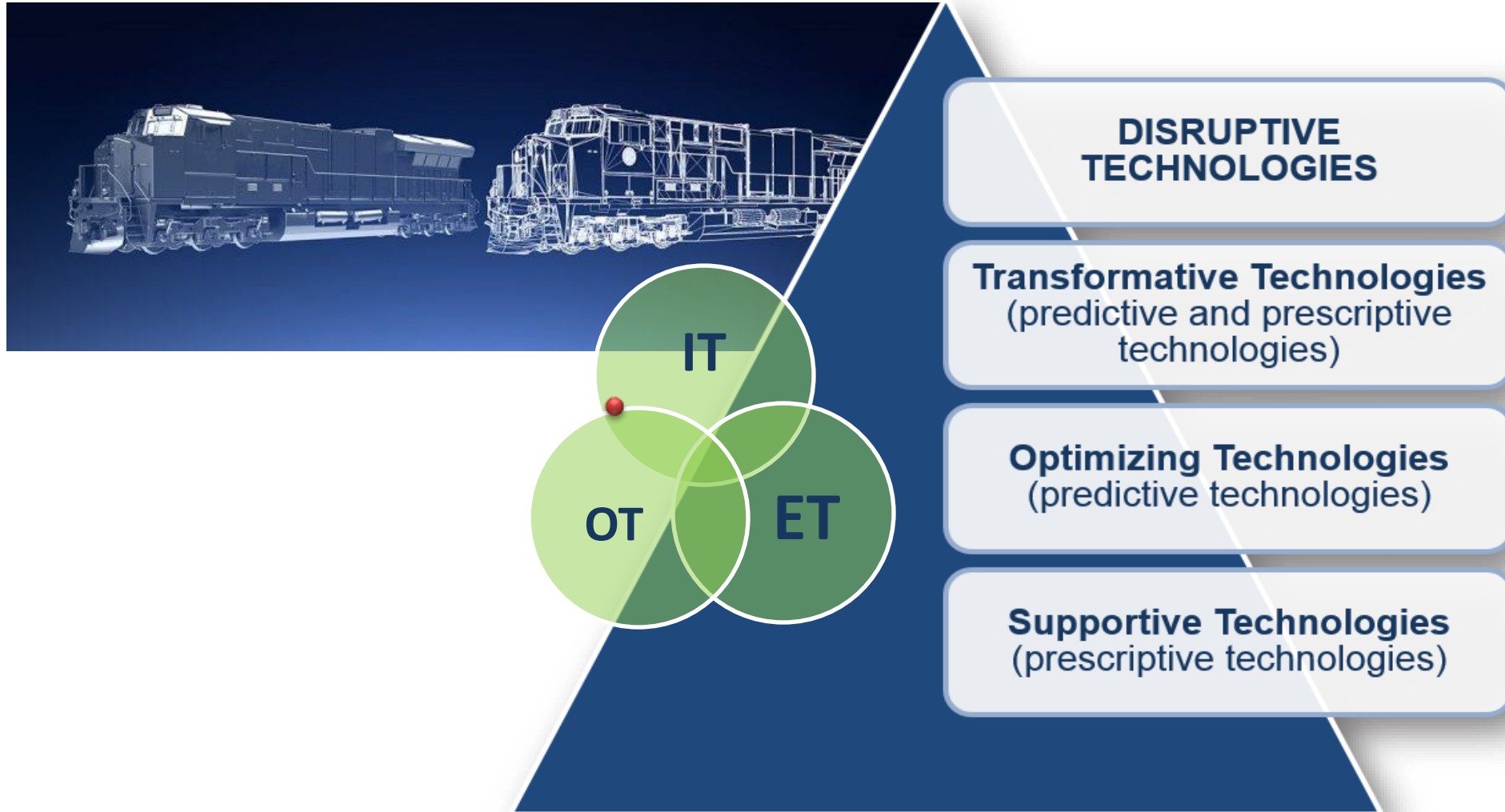


# Hybrid models

- Combine knowledge about the physical process and information from sensor readings to enhance prognostics capabilities.
- Integration of measured data and physics can lead to a reduction of uncertainty (e.g. adjust predictions from model using observed data).
- Integration can be implemented at different levels of the PHM process:
  - Online model parameters updating.
  - Model predictions correction based on observed data.
  - Measure current damage level and propagate.
  - Build empirical degradation models from data.

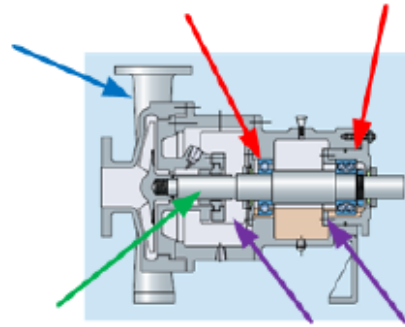


# Digital twin 3.0

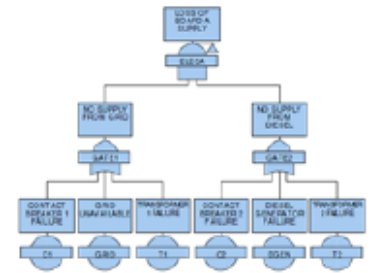


# The process of twin 3.0 building

The asset (machine, equipment, electronics, system, structure, etc.



FMECA identifying monitored failure modes and parts taxonomy



Defining taxonomy of parts within the asset

Severity (Consequence)	Likelihood				
	A	B	C	D	E
0			2	1	
1	1	1	2	1	
2		2	2		
3		1	1		
4					
5	1			1	

Articulation of Failure Physics

# Can you predict and track the root cause of chaos?



# Black Swan Losses

- Loss Distribution
  - Tail events are rare – very little data
  - Typically strong model assumptions



# All the knowledge together

Probability-based  
Historical data

+

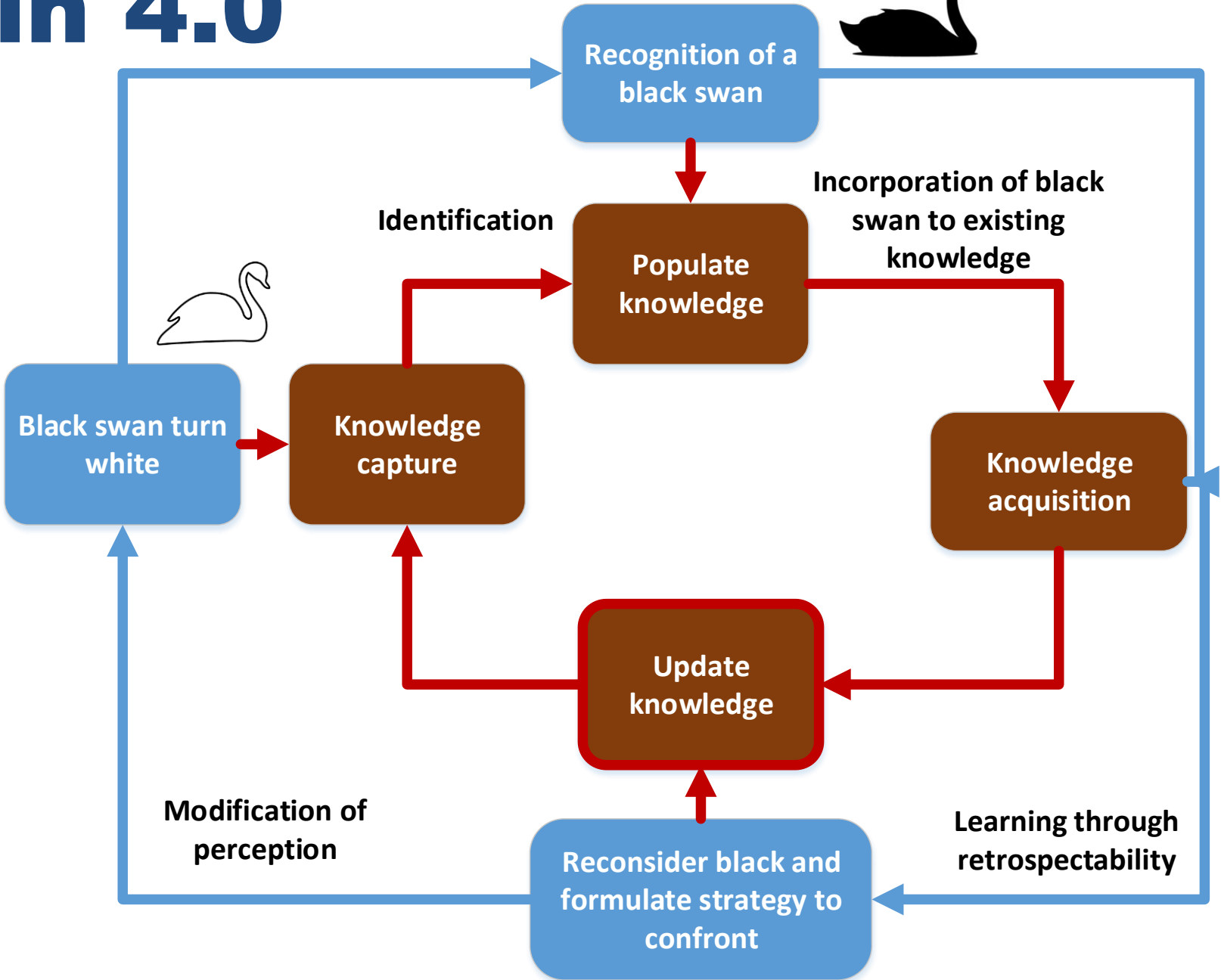
Knowledge  
dimension

+

Surprises



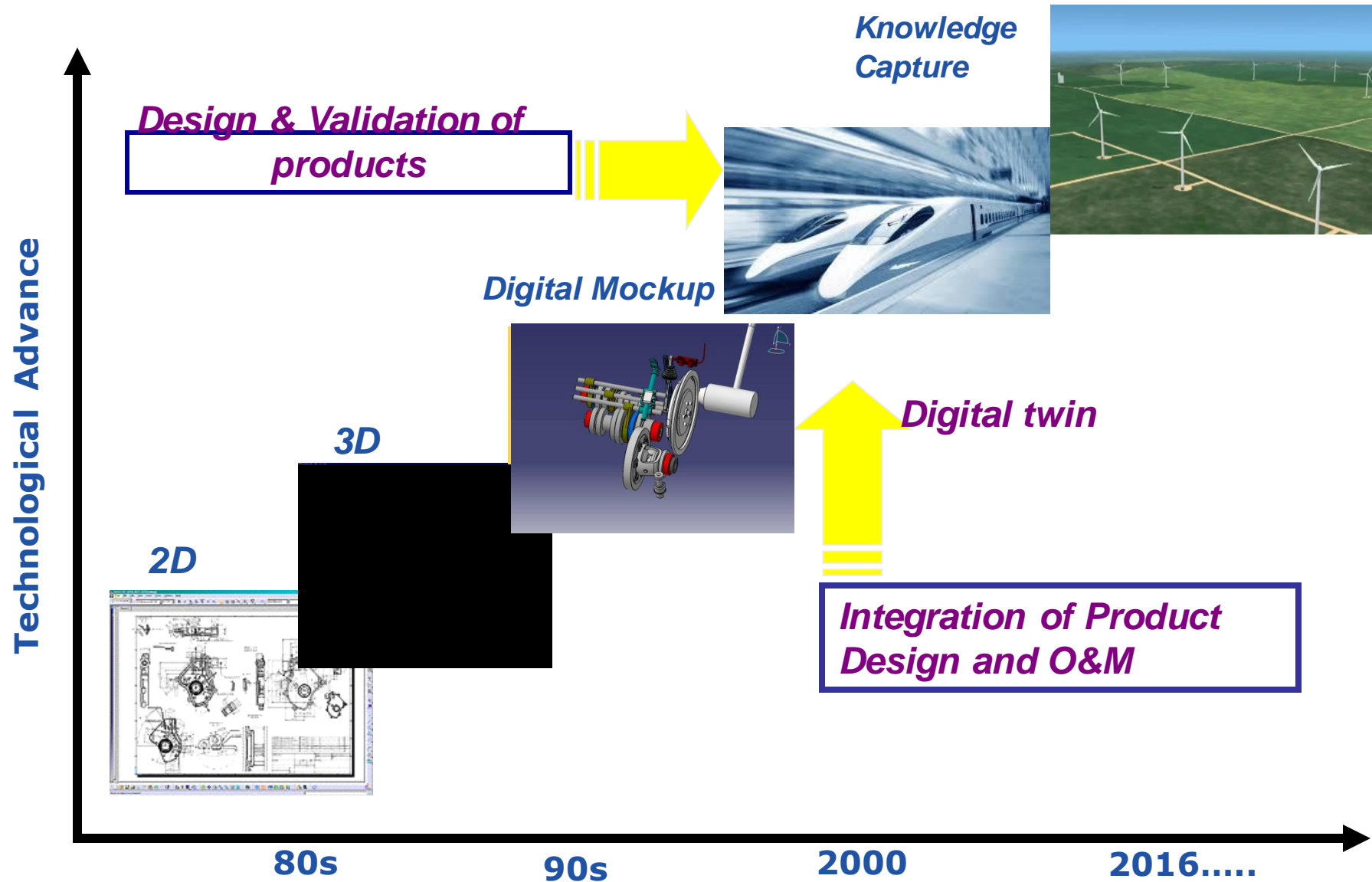
# Digital Twin 4.0



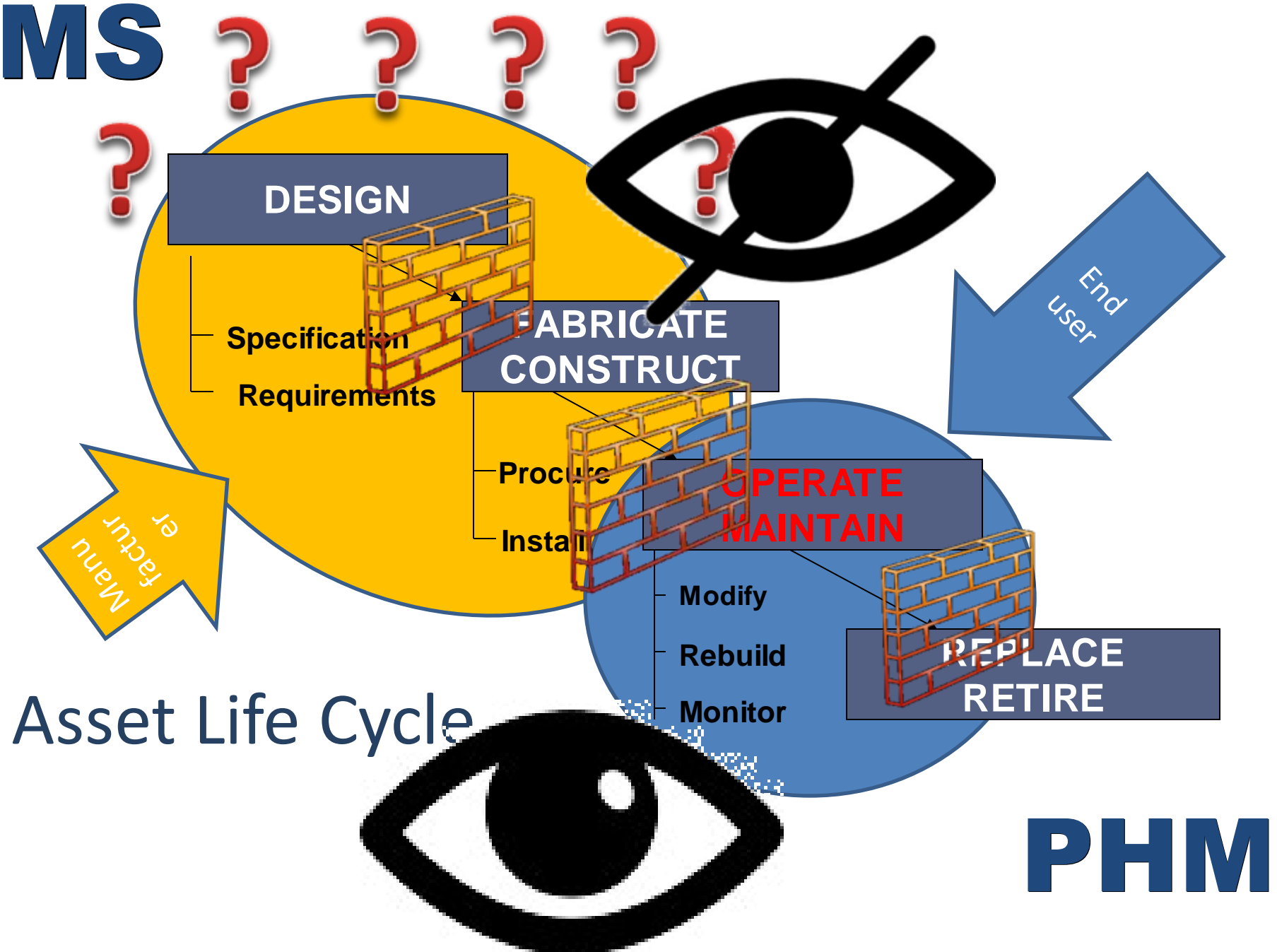
# Black Swan KD



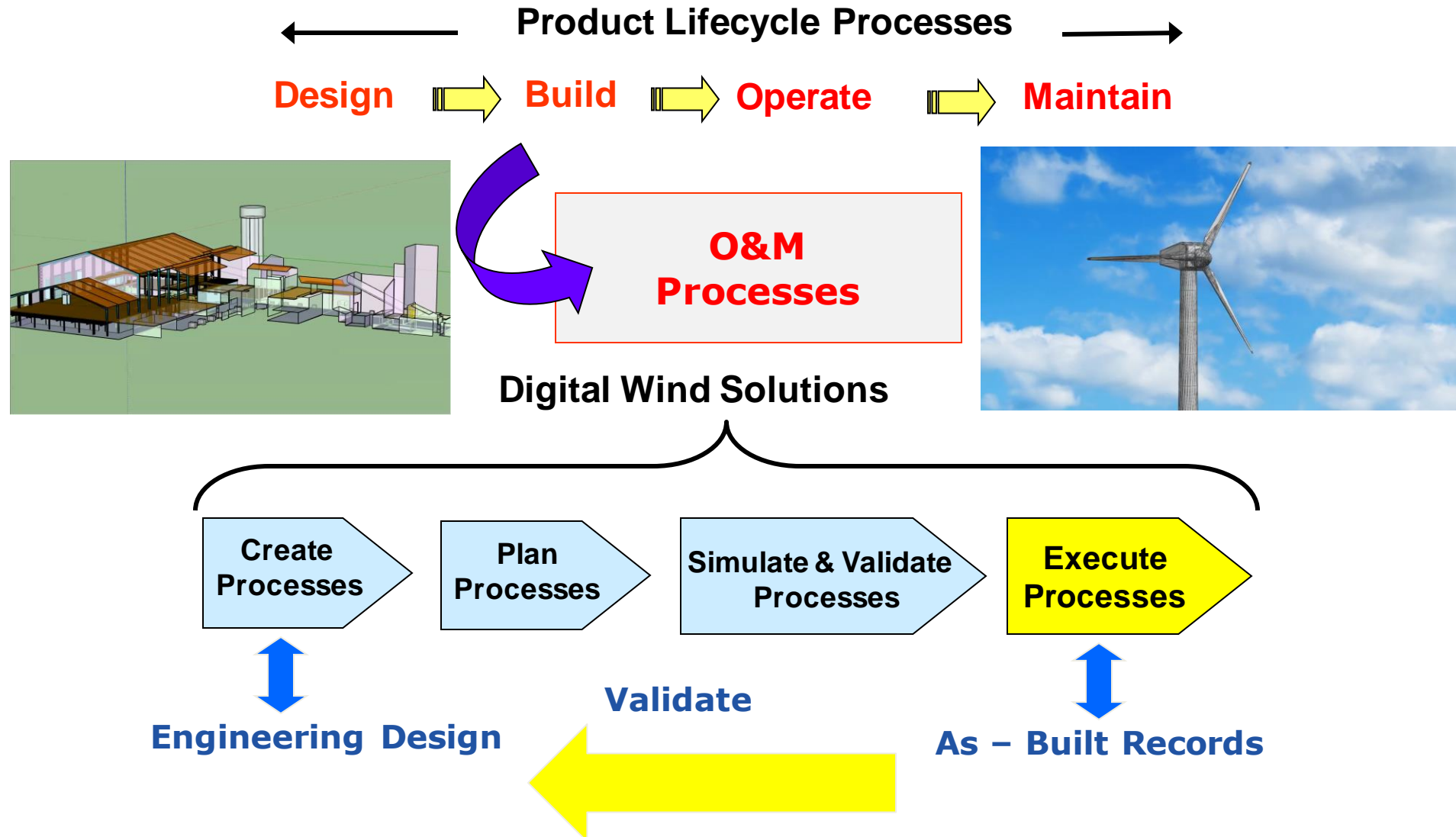
# Evolution of the Process



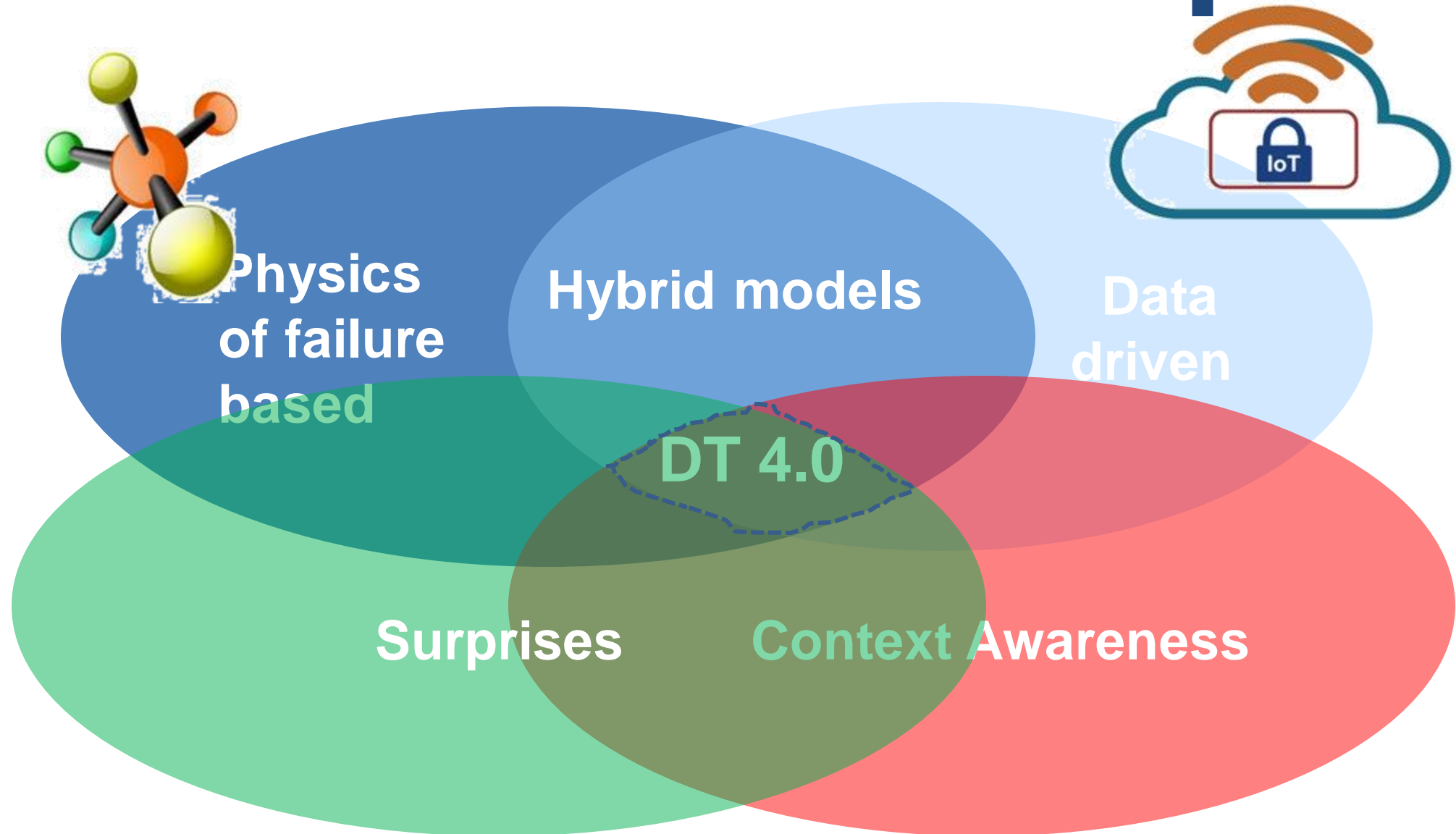
# RAMS



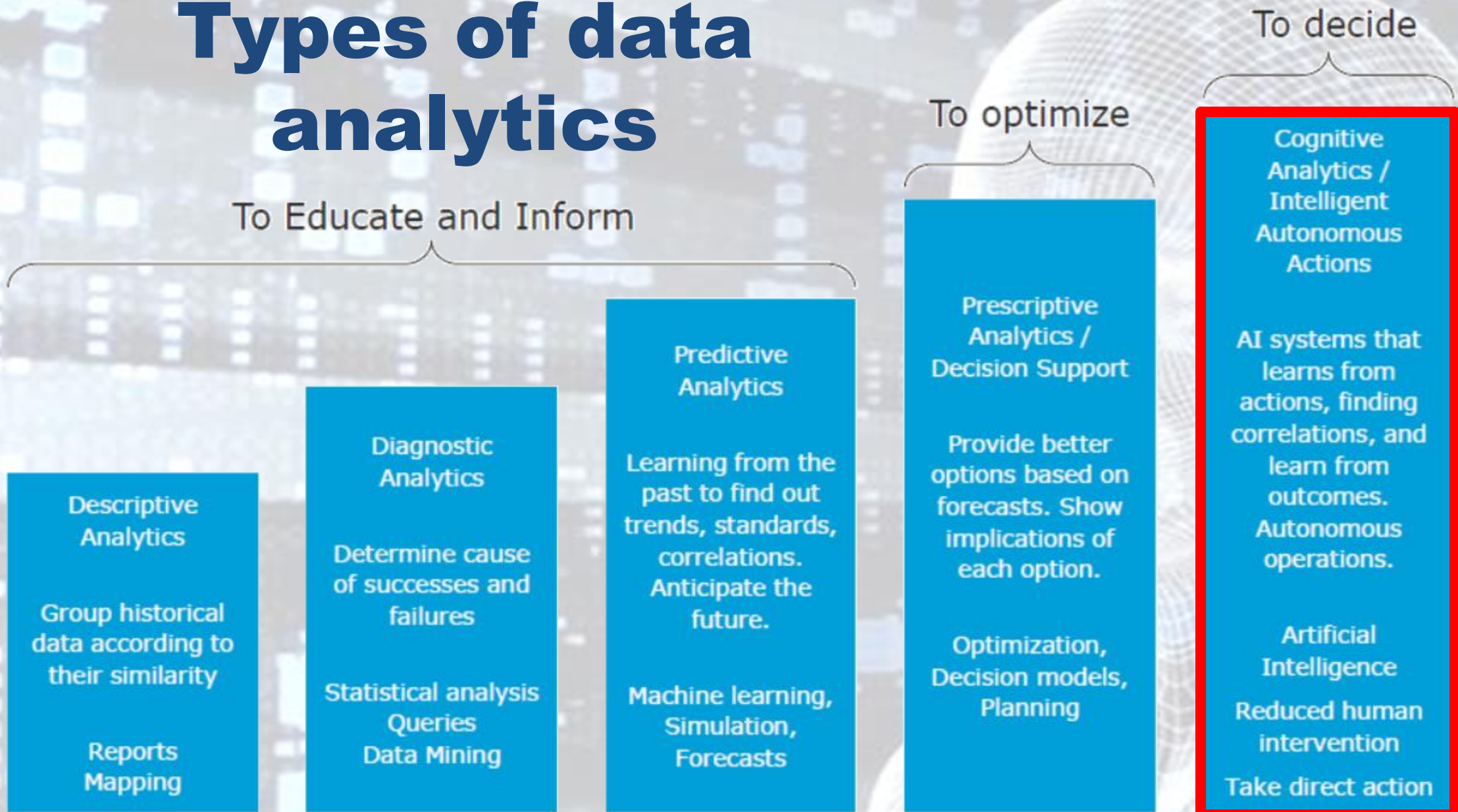
# PLM and digital twins



# The DT 4.0 concept



# Types of data analytics



# Building an Intelligent Enterprise with Artificial Intelligence-(AI)

Advanced Analytics

## Prescriptive Analytics

Simulation Driven Analysis, Human Decision Making Machine Learning, Deep Learning, Neural Networks



## Cognitive Analytics

Self- Learning & Intelligent Enterprise  
Artificial Intelligence, Cognitive Computing



## Predictive Analytics

Foresight  
Regression, Statistics

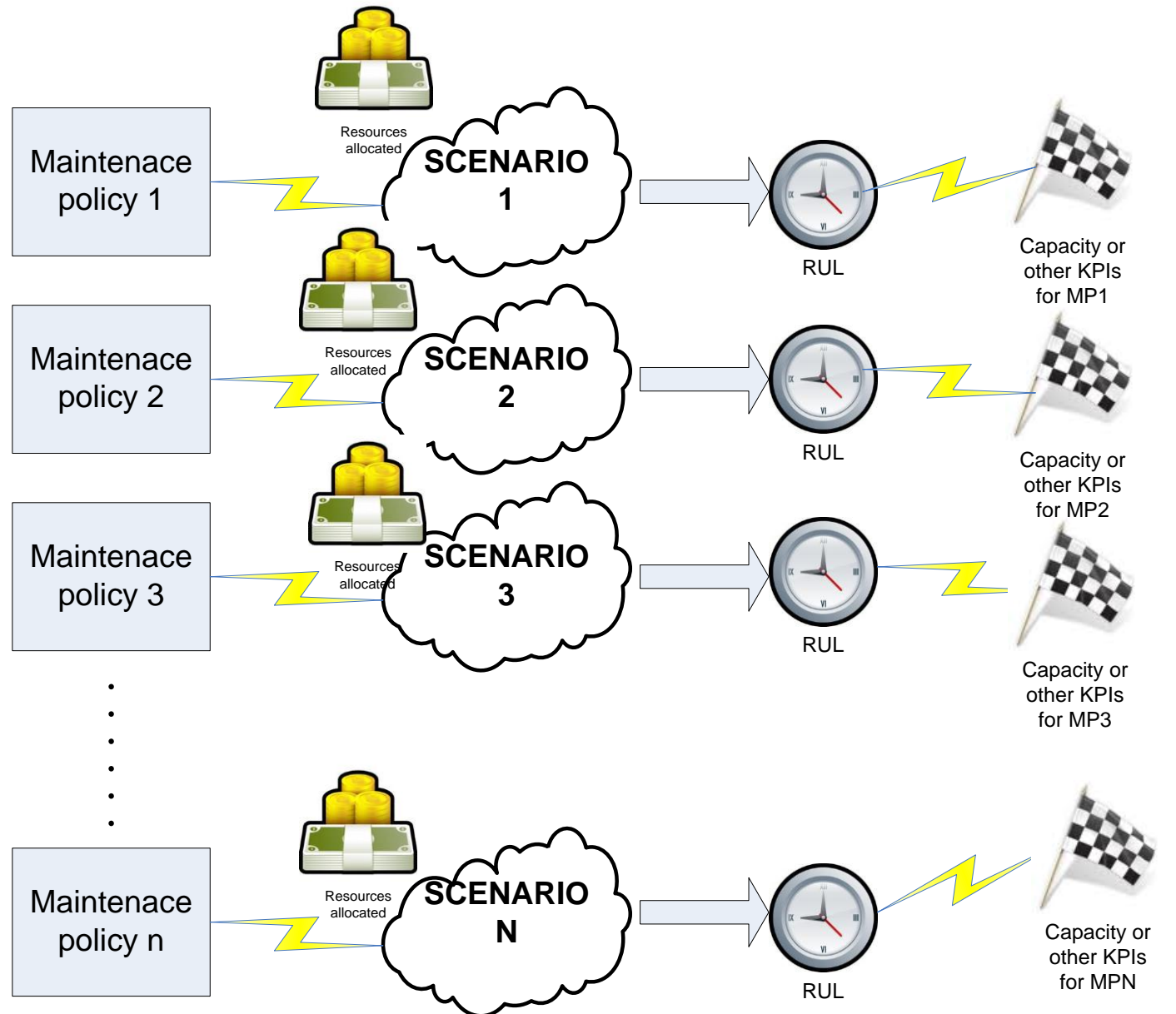


## Descriptive Analytics

Operational Analytics

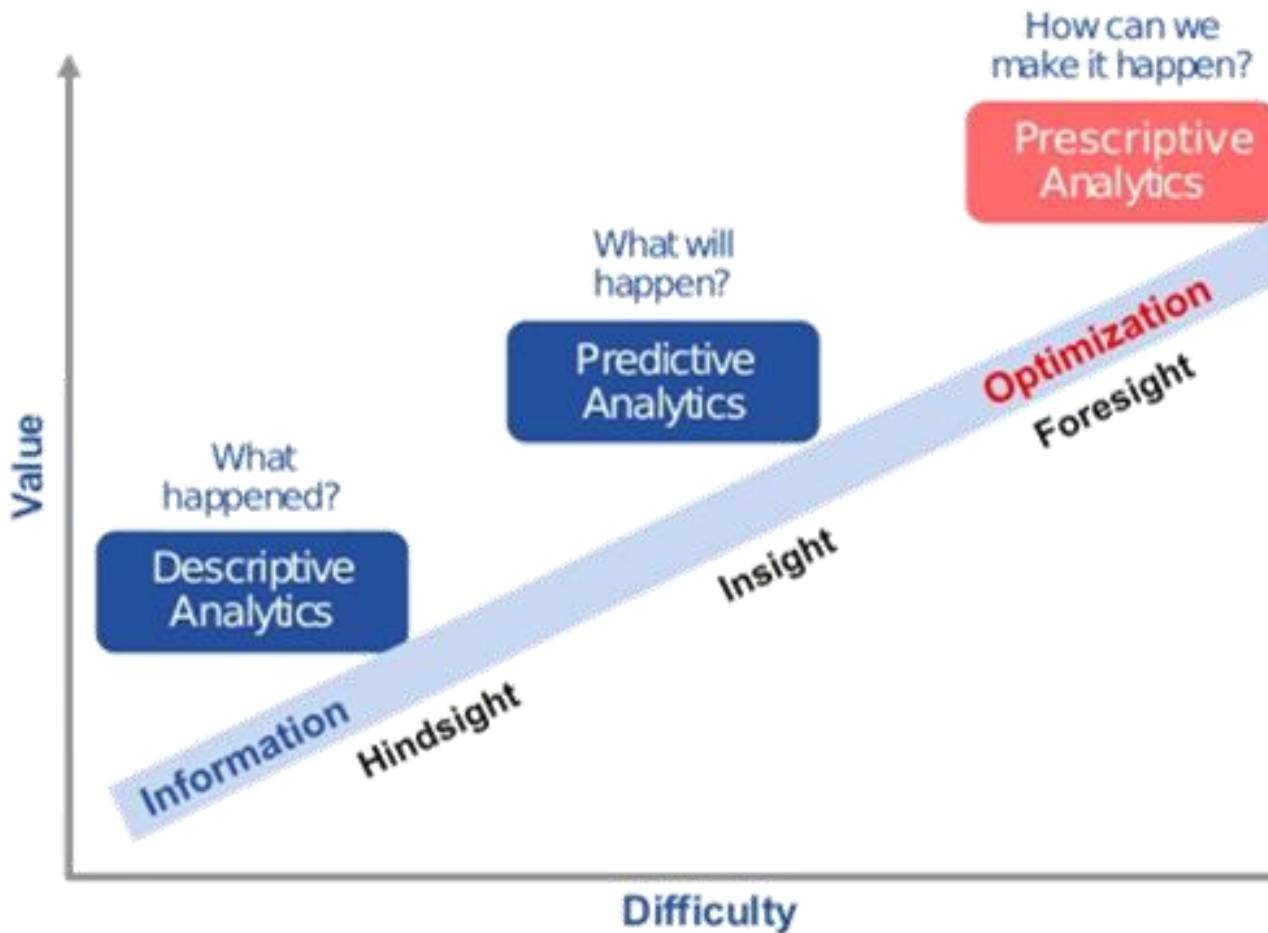


# Simulation of maintenance policies and different RUL calculation



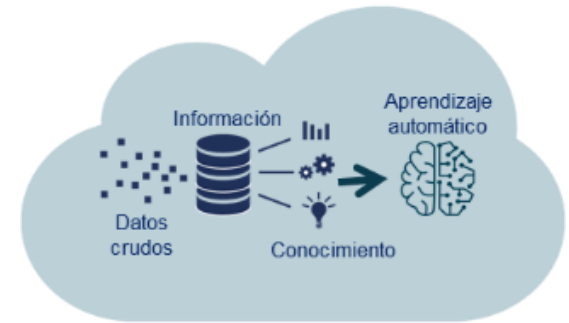
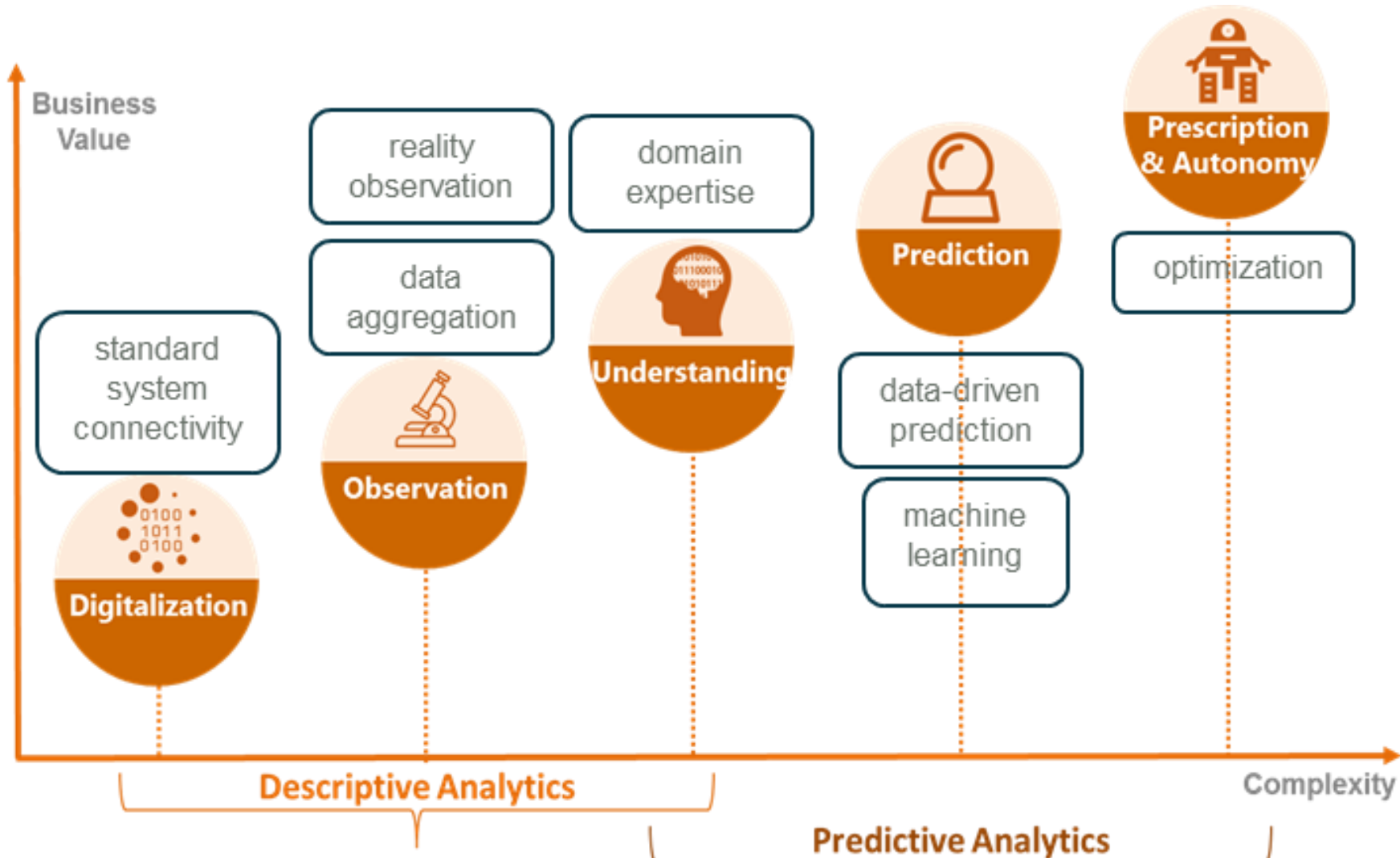
# How many scenarios you can think of?

Prescriptive Analytics delivers largest value






# Maturity in the classical approach



# In dark factory and unmanned assets maintenance crew out of the loop

- Context is dynamic
- Prescriptions cannot be taken manually
- Humans cannot keep up with data complexity
- Industrial AI must take over with cognition



A photograph of a cemetery with numerous tombstones of various shapes and sizes, some covered in moss. In the background, there is a large, multi-story stone building with arched windows and a red-tiled roof. The scene is set in an urban environment with other buildings visible in the distance.

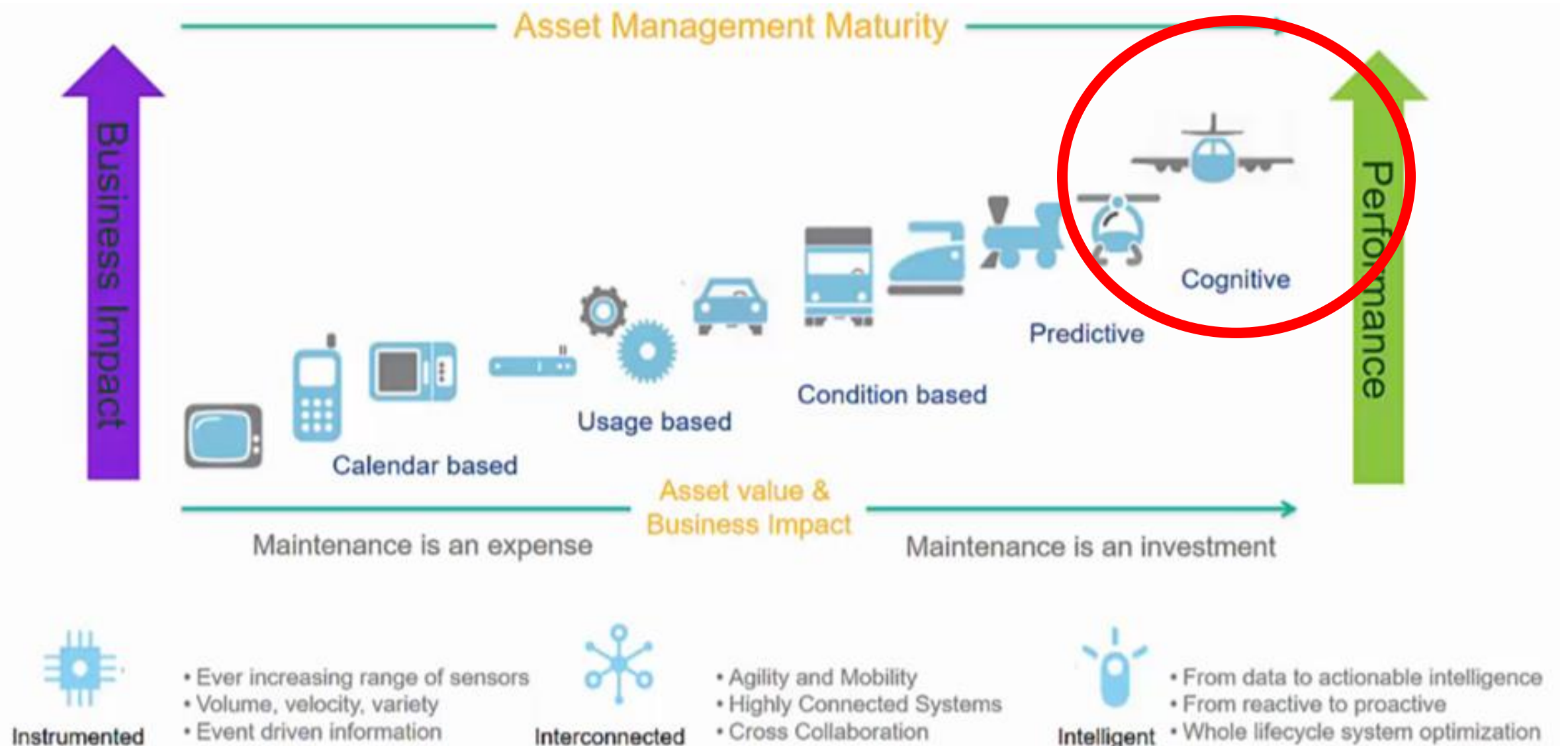
# Terror Management Theory

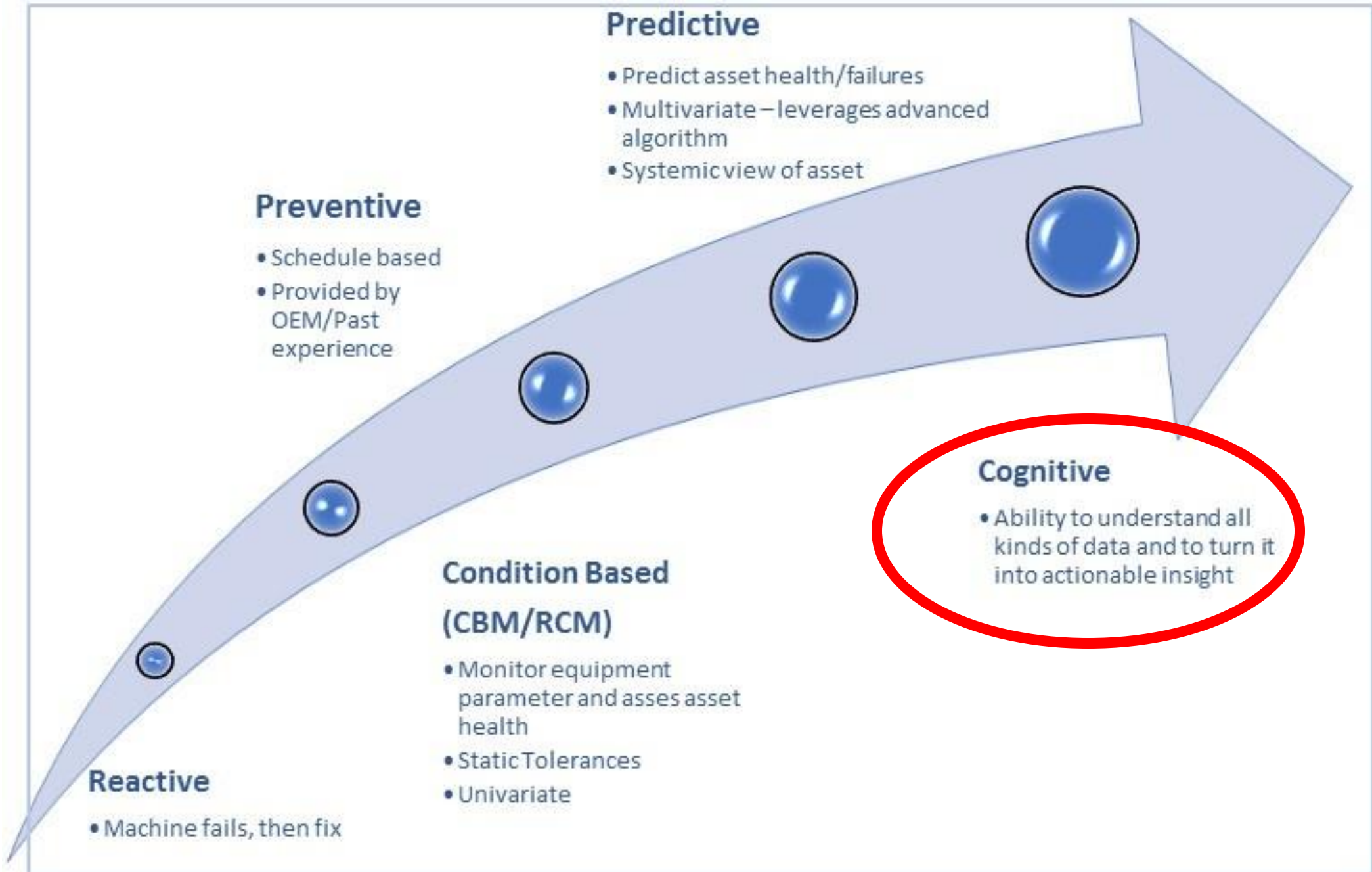
# Terror management



- Core premise: basic existential dilemma
  - Desire for life
  - Awareness that death is inevitable

# Cognitive assets will self preserve

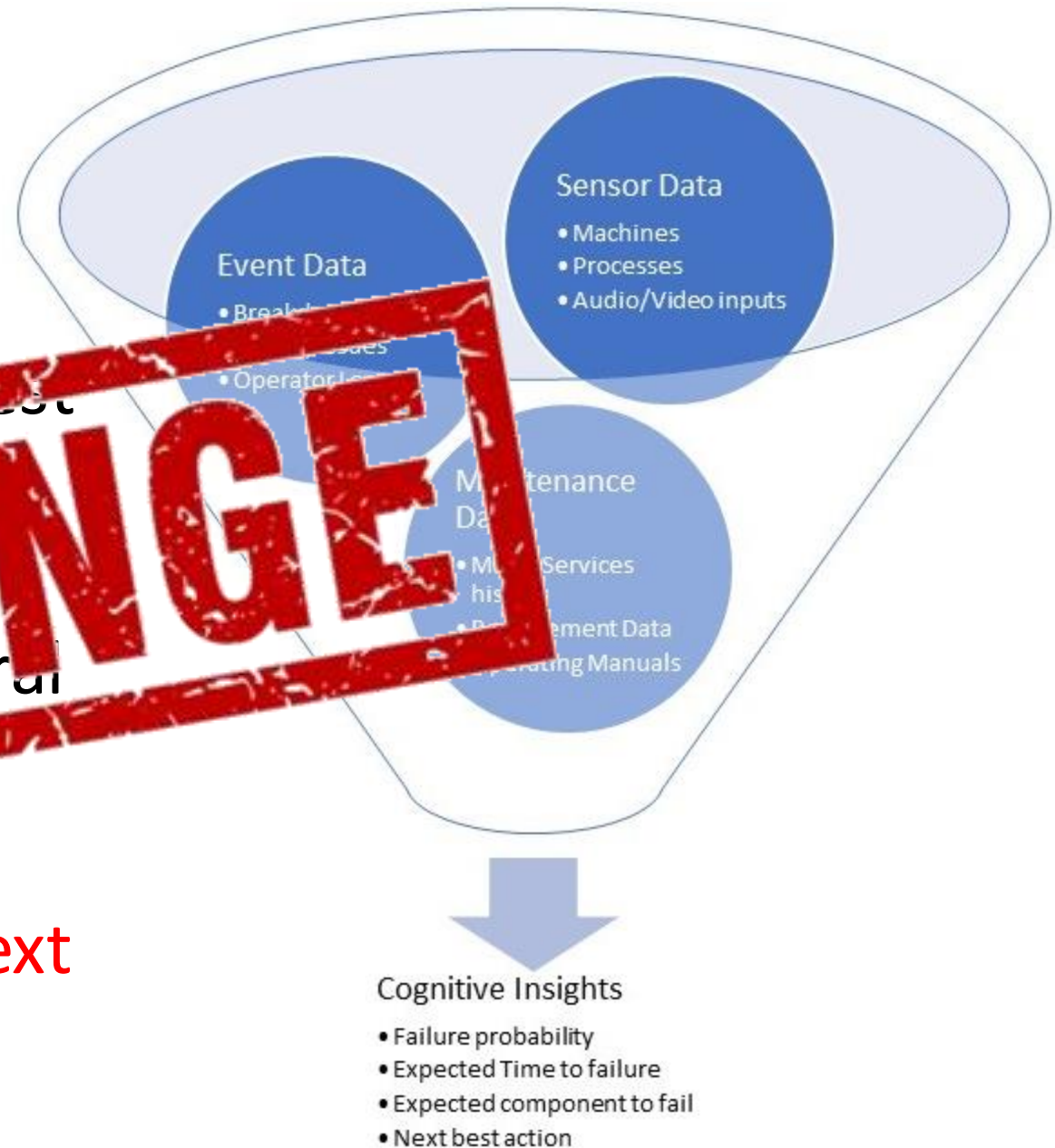




**Cognitive Maintenance** is a further upgrade on predictive maintenance, as it enables us to ingest all kinds of data

- Structured
- Unstructured (audio, video, or natural language)

and obtain better informed insight and superior recommendation on next best action.



1

**Gather the data**

- Instrument your equipment/assets to collect data
- Gather preexisting data

Prereq off-load

2

**Visualize the patterns**

- Visualize your data in meaningful dashboards
- Start to see patterns
- Build with Bluemix

Value

3

**Advance to analytics & digitization**

- Gain insights from the data, produce models, predict recommendations
- Streamline business processes

4

**Infuse with cognitive**

- Refine models with cognitive machine learning
- Use other cognitive functions to improve engagement

Vision



# Concluding remarks

- **M2M is not possible due to lack of standards**
- **Multiagent and federated learning are good starting point for the facebook of the machines**
- **Machines may not talk but DTs can**
- **In unmanned and unattended assets social network can provide added value services and reduce need for humans**



*Thanks*

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